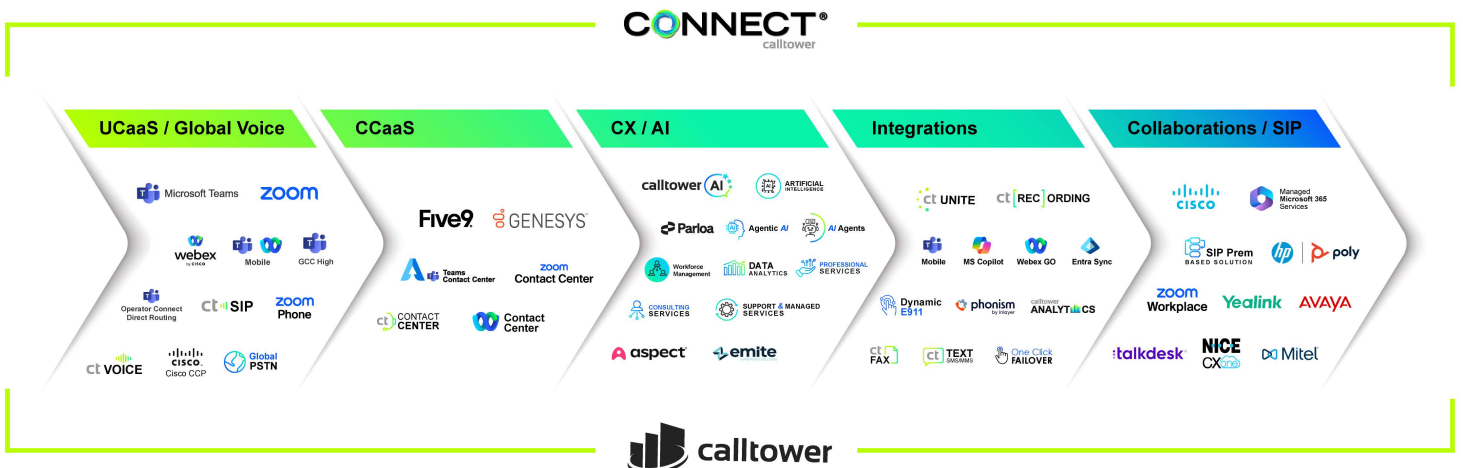




Stay **Connected.** Stay **Ahead.**

With the evolution of the telecom industry, CallTower has expanded into a hosted unified communications, collaboration, and contact center solution provider, changing the way people communicate around the world.

Our mission is to enable people to easily connect and get work done.



The support and patronage of our customers inspires us to exceed expectations. CallTower exists to enable people to easily connect to transact business communications. Since its inception in 2002, CallTower has become **a leading provider of cloud-based, enterprise-class Unified Communications and Contact Center solutions** for growing organizations worldwide.

Industry Leading Solutions:

- Operator Connect Microsoft Teams
- Teams Direct Routing
- GCC High Teams Direct Routing
- Office 365
- Cisco Webex Calling
- Cisco CCP
- Zoom (BYOC)
- Zoom Phone
- CT Voice
- Five9 for business customers
- Genesys Contact Center
- Webex Contact Center

Professional, Managed, & Support Services:

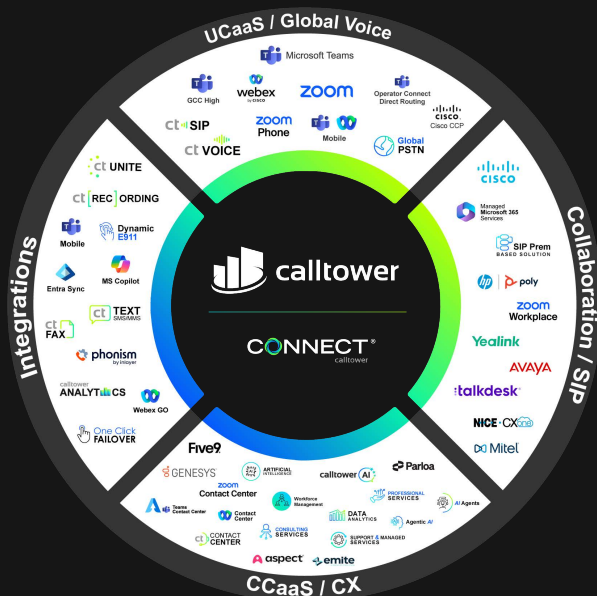
- Deployed & supported thousands of users
- Seamless integration of unified communication & contact center solutions
- Comprehensive system management for optimal performance
- Round the clock customer assistance for efficient issue resolution

Global Reach:

- 85+ countries
- 6,000 cities
- 15 data centers
- 750,000 global users

CallTower Advantage

CallTower has a dedicated Telecom Team with **more than 20+ years of porting experience + more than 25+ key integrations** through CallTower Connect.



Domestic and International Calling	Currently Managing 500,000+ DIDs
Network and Platforms are Completely Optimized for Voice	DID Reporting Tools
DID Routing	Daily CDRs
Extensive carrier connections with 15+ Voice carriers and 30+ Internet peering partner	Call Analytics
E911 Provisioning	Direct Connectivity to Microsoft, Cisco and Zoom
SIP Trunk Management	Analog Device Support - faxes, paging, door buzzers, security gates, credit card machines



- Certified SPLA Partner Since 2008
- Cloud Service Provider Since 2014
- Teams Direct Routing Since 2018
- GCCH Teams Direct Routing Since 2019
- Operator Connect Launch September 2021
- Top 100 CSP Growth Partners 5-Years Running
- Solutions Partner for Modern Work Since 2022
- Scale-Managed Partner
- ECIF



- Metaswitch
- Hosted PBX UC
- SIP-Trunking
- Class5 Telco Switching
- Geo Redundant & Carrier Grade
- Key integrations
- CT Cloud Meeting powered by Zoom



Premier Provider Worldwide

- Partners since 2002
- Cisco Premier Partner Worldwide 2008
- Collab specialization for HCS 2019
- Cloud Connected Calling Partner 2021
- Certified Advance Collaboration Architecture Specialized Partner
- First to deploy UCM in a private cloud
- Contact center integrations since 2010
- Cisco certifications held: CCENT, CCNA/CCDA, CCDP/CCNP
- Cisco Webex Calling (SP)
- Cisco Webex Contact Center (SP)
- Cisco Webex Calling for VARs – Cloud Connected PSTN (CCP)
- Americas, EMEA and APAC
- Cisco UCM Cloud – Cloud Connected PSTN
- Cisco SIP Trunking for legacy systems

Let's Connect