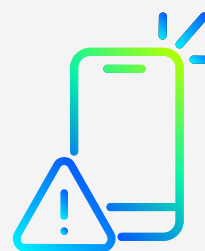




Voice Traffic Filter

Partner Integration



**Spam
Blocker**
Powered By Mutare

Overview

Enterprise-Class

Voice Traffic Filter (VTF) is enterprise-class software that defends the voice channel as critical infrastructure. Operating as a technical control at the network edge, it stops vishing, social engineering, spoofed calls, spam storms, and GenAI-powered attacks.

Multi-Layered Protection & Defense

VTF has multiple, continuously evolving layers of protection to detect and block voice-based threats. By combining call-data analysis, proprietary intelligence, behavioral detection, voice CAPTCHA, and custom rules, we eliminate unwanted traffic without relying on call content.

For Your Entire Voice Tech Stack

VTF protects the full enterprise voice environment, including contact centers, enterprise voice systems, collaboration platforms, carriers, and service providers. We deliver consistent protection across on-prem, cloud, hybrid, and API-based deployments.

This document outlines the steps to onboard your customers to the Spam Blocker, powered by Spam Blocker, powered by Mutare Voice Traffic Filter.

Voice Traffic Filter Integration

Production Portals

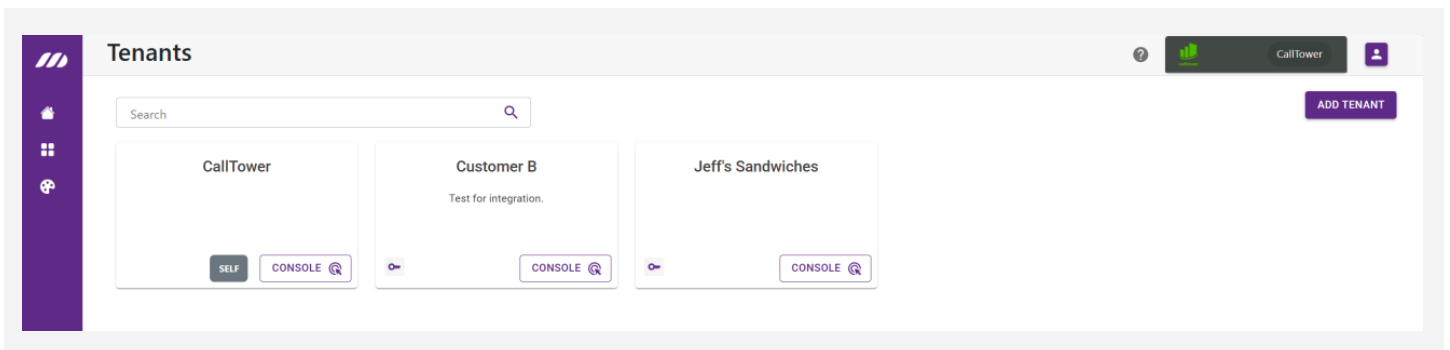


Tenant Admin Portal: <https://admin.voicesecurity.io>

Customer VTF Admin Console: <https://console.voicesecurity.io>

Tenant Admin Portal

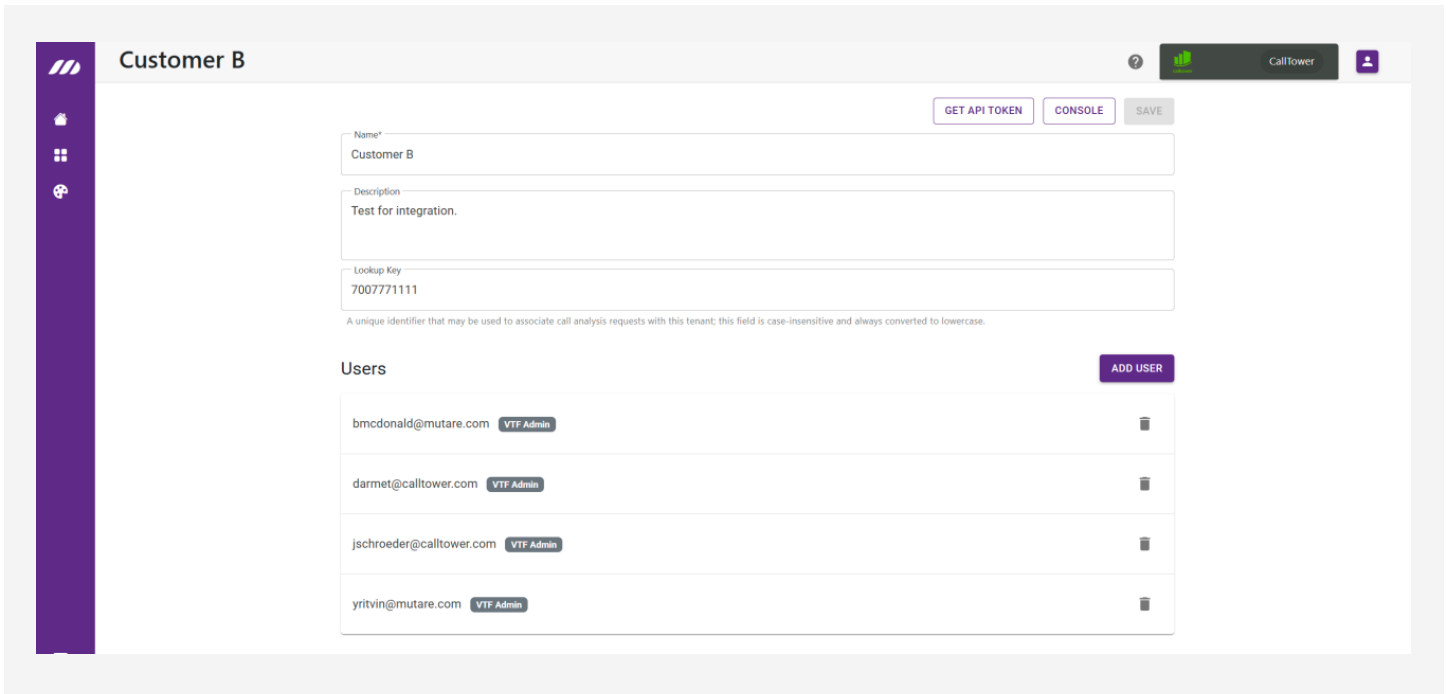
This portal provides access to your tenant and subtenants. The parent tenant is indicated by the SELF pill and the subtenants are shown as separate cards. Each card contains a Tenant Name, Description (if provided), Lookup Key icon (if provided), and a button to access the Tenant Console. From the Tenants page, you can add new customers/subtenants using the ADD TENANT button. If you need to edit an existing tenant, simply click on the tenant name. If you need to deprovision a tenant, please contact Spam Blocker, powered by Mutare Support at help@mutare.com.



Tenant Management

From the Edit Tenant page, the following features are available:

- 1 Provide notes regarding the subtenant in the Description field. Customers will not see any information you type.
- 2 Configure the Lookup Key for the subtenant. Call Analysis requests can be associated with a subtenant by referencing a Lookup Key. The Lookup Key is a property of a tenant that acts as an external identifier for customers to refer to a Subtenant. Tenants that have no Lookup Key are referred to by their Tenant Id.
 - a. This should be the "custid". This is determined via a lookup to CallTower database matching called number to the Customer ID.
- 3 Launch the CONSOLE for access to the subtenant VTF configuration and reporting.
- 4 Manage Users for the tenant.



Users

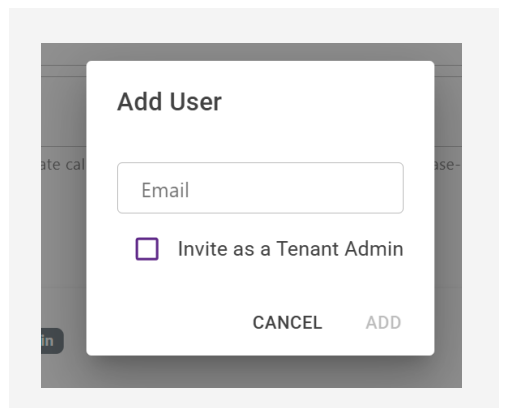
Two roles are available:

Tenant Admin – Can manage the tenant administration and all subtenants. Users with Tenant Admin role have all the rights of VTF Admins. A Tenant Admin for the parent tenant will automatically have VTF Admin role for all subtenants.

VTF Admin – Can access the VTF CONSOLE and configure the VTF configuration for the tenant.

Invite a user to the tenant by using the Add User feature:

Enter the user's email address. They will be emailed an invite to the role selected.



HINT

- 1 Elevate a user with VTF Admin role to Tenant Admin by inviting again but be sure to select the "Invite as a Tenant Admin" box.
- 2 Demote a Tenant Admin to VTF Admin by deleting them from the Tenant and then invite them back to the Tenant and do not select the "Invite as a Tenant Admin" box.

Branding

Configure branding on the Branding page. A logo and color can be selected. This branding flows to all subtenant VTF Console pages.

Onboarding Your Customers

This section TBD as of 12/15/2025.

Steps for onboarding a new customer

- 1 Provide Purchase Order to Spam Blocker, powered by Mutare
- 2 Provision Tenant in Tenant Admin Portal
 - a. Add Subtenant
 - b. Enter this customer's "custid" in the Lookup Key section.
- 3 Provision CallTower called number database with called numbers for the called.
 - a. The VTF Screening Proxy will query this database with the lookup key to determine the correct "custid".
- 4 Configure CallTower systems to route SIP trunks for this new customer through the VTF Screening Proxy. Be sure that the "custid" lookup has been configured for all DIDs for the customer.
- 5 Invite Customer Administrators
 - a. Add User
 - b. Invite via email address
 - c. Do not check "Invite as a Tenant Admin"
 - d. Customer is emailed a link to register account and access the VTF Console for their organization.
 - e. Invite as many VTF Admins as necessary.
- 6 Customer Training
 - a. Feel free to train your customer VTF Admins
 - b. Note that the VTF Console has a Guided Tour for each console page that is shown to users the first time they access a page, and on demand when requested.

Deprovisioning

- 1 Contact Spam Blocker, powered by Mutare with the tenant that should be deprovisioned.
 - a. Spam Blocker, powered by Mutare will remove the tenant, so it no longer shows on the Tenants page
- 2 Stop sending calls to Spam Blocker, powered by Mutare for that tenant.

Usage

Monthly, Spam Blocker, powered by Mutare will provide:

- 1 A summary report for usage by subtenant.
- 2 Detailed CDR for all calls for the parent tenant and subtenant. This can be retrieved via a Spam Blocker, powered by Mutare SFTP site.