



calltower

Microsoft Teams Premium

An Introduction to Microsoft Teams

Microsoft Teams is a powerful collaboration platform for businesses and organizations that helps teams stay connected, collaborate, and get work done more efficiently. It offers a range of features and tools to help teams stay connected, collaborate globally, and get work done more efficiently.

The platform offers a variety of features and tools to help teams stay connected with functionality such as chat and video conferencing, file sharing, and task and project management. Also integrating with other Microsoft products, such as Office 365, Outlook, and SharePoint.

The All-New Microsoft Teams Premium

The all-new Microsoft Teams Premium is a Teams add-on license that builds on the current Teams experience, with additional features that help make Teams meetings even more personalized, intelligent, and protected. Teams Premium allows organizations with Microsoft 365 subscriptions to enhance their Teams experiences with premium capabilities including Virtual Appointments and Enhanced Webinar features. We'll explore some of the key features of the all-new Microsoft Teams Premium.

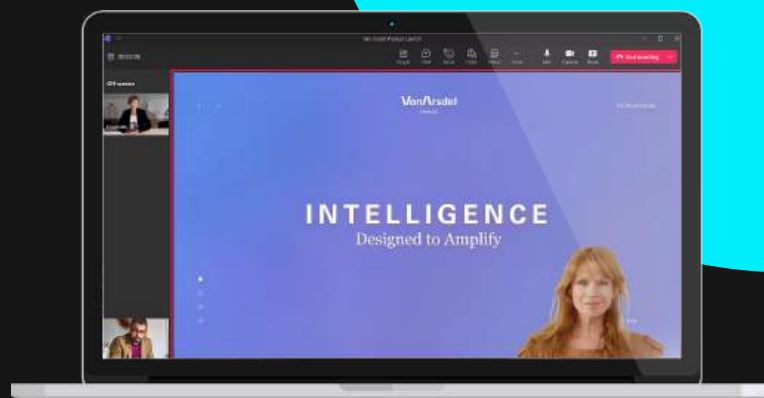
Personalization:

With each meeting requiring different needs, Teams Premium new Meetings Guides in Teams Premium helps to create an experience that is unique to the individual meeting. Meeting Guides make it easy to automate the set-up for new meetings. You can easily select and **customize a Meeting Guide** – such as a client call or strategy meeting – in which the meeting options will already be set, adhering to company best practices and guidelines.

Also, with **customized meeting branding**, you can display company branding in the meeting lobby and create custom backgrounds to increase brand awareness while meeting virtually.

Intelligence:

Microsoft Teams Premium also introduces Intelligence recap. This new feature uses AI to suggest meeting action items and task owners so that any follow up items are not missed. Post meeting, the Intelligence recap will automatically generate insights that include instances such as when a specific name was mentioned, when a screen was shared and attendee time attendance, to assist with catching up quickly on important details.



Create real-time live translations for captions for global participants who may not speak the same language. With different 40 spoken language options, Premium helps to break down the language barrier for global meetings and calls.

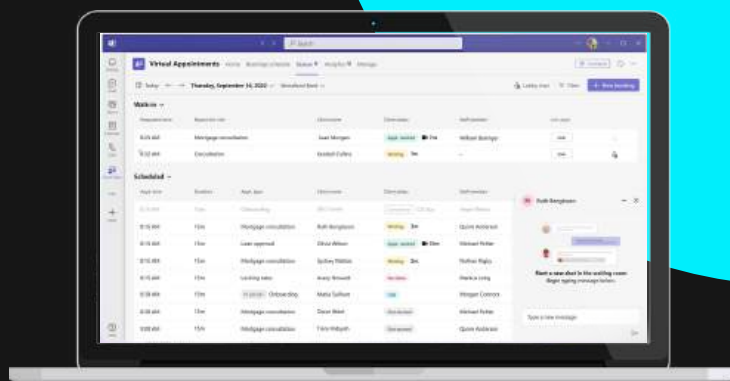
Advanced Webinars:

Building on the basic webinar functionality available through teams, Advanced Webinars offers the same secure experience we've come to know from Teams, combined with a host of new features to enhance the user experience and engage global audiences.. With improvements to the registration experience, premium introduces the ability to streamline registration workflows by creating registration waitlists and manual approval, customizing registration start and end times, and sending automated reminder emails.

Customize attendee and presenter experiences with virtual green rooms allowing attendees and presenters to get to know each other before hand or curate the event attendee view so attendees only see what is being presented, versus the avatars of the participants of the webinar.

Advanced Virtual Appointments:

Virtual appointments now offer an opportunity to engage with customers in new ways in addition to growing your business. With Virtual appointment offerings available in 365 and Office, organizations can easily schedule



appointments with clients and customers via any mobile browser versus needing to download the app, should the app not be readily available. Additionally, the new features of virtual appointments offer the ability to send out text reminders, streamline the appointment setting process, and view usage trends and the history virtual appointment experiences and effectiveness like no-shows, and wait times. Premium's advanced virtual appointments also enhance contact centers by enabling seamless scheduling and follow up workflows, improving overall customer satisfaction and operational efficiency."

Ready to Learn More?

Let's Connect