



Tailored Solutions to Fit Your Cloud Communication Needs

The Power of Customization

When it comes to selecting communication and collaboration services, many businesses seek the most straightforward path—pricing details upfront to make quick decisions. [CallTower](#) believes in providing more than just a price tag.

Everything we offer is customizable to fit your unique business needs providing flexibility that ensures you get exactly what you need.

Solutions as Unique as Your Business Needs

Every business is different. Whether a small business looking for unified communications on a budget, or an enterprise in need of advanced contact center solutions with security compliance at the forefront, the difference in these needs is why CallTower takes a custom approach to crafting your solution.

CallTower specializes in customizing key elements of your unified communications and contact center solutions, including:

Unified Communications as a Service (UCaaS)



Whether you're utilizing Microsoft Teams, Cisco Webex, or Zoom, CallTower allows you to choose which platform best fits your workforce. With these solutions, we offer fully customize features like call routing, video conferencing, messaging, and more based on the specific ways your team collaborates.

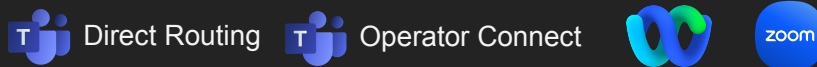
Contact Center as a Service (CCaaS)



CallTower offers a range of customizable contact center solutions like Five9, Genesys, and Webex Contact Center. You can tailor your agent workflows, customer interaction tools, and reporting capabilities to match your business's operational needs, ensuring optimal efficiency.

Security and Compliance

Every business has different requirements when it comes to voice communications. From operator services and Direct Routing to international calling plans and emergency services, you only pay for what you need. With integrated voice solutions for platforms like Microsoft Teams, Zoom, and Cisco Webex, you can expect high-quality voice services and security protocols that protect your data and ensure reliable communication across your network.



Security and Compliance

CallTower offers customizable security protocols, particularly for industries that demand high levels of compliance, such as healthcare, government, and finance. Whether you need GCC High for Microsoft Teams, advanced encryption for Zoom, or HIPAA-compliant communications across Webex, we ensure your platform is built to meet your standards. From securing video conferencing to ensuring data protection during voice and messaging services, CallTower's solutions provide peace of mind through robust security measures.



Collaboration Tools

Our customizable Microsoft 365, Zoom, and Cisco Webex collaboration platforms allow your teams to co-author, manage projects, and stay connected. Each platform is built with security at its core, featuring secure file sharing, protected meetings, and compliance options, ensuring your teams can collaborate efficiently and safely.



Microsoft 365

No Unnecessary Costs, No Surprises



One of the most significant benefits of our custom solutions approach is that it ensures you only pay for the services you need and eliminates wasteful expenses. This approach means that as your business scales or pivots, your communication infrastructure can evolve without overburdening your budget.

CallTower's quote specialists work closely with you to evaluate your needs, ensuring that you aren't paying any unnecessary fees and that your solution is perfectly optimized for efficiency and cost-effectiveness.

Personalized Quotes tailored to your needs



CallTower understands that customizable solutions require a deep understanding of your business and its needs and that no two businesses are alike. Our quote specialists are ready to work with you to determine exactly what services you need and how to maximize your investment without paying for anything you don't.

Transform Your Business with a Custom Communication Solution



Ready to explore how a custom communication solution can benefit your business?

Connect with CallTower today to speak with one of our specialists and discover how we can tailor our services to fit your unique needs. With CallTower, you'll have the tools you need—without the extras you don't. Let's work together to build a smarter, more efficient communication solution for your team.

Let's Connect