Set-up Guidelines for Webex Calling and CallTower

calltower

Step 1   ## Provision PSTN in CallTower Connect

In CallTower Connect, launch the First Time Setup Wizard (FTSW) or Add Location function under Services.

Select "Cloud Connected PSTN" and then select "CallTower" from the drop down. Add your telephone numbers obtained from CallTower for this location and complete your location set-up.

Please Note:

- You need to add a minimum of two numbers when you create your Location. Additional numbers may be added to this location at a later time.

- Once you create your location and associate it CallTower, your outbound calls from that location will immediately be routed by Webex Calling CallTower.

- You may edit the location to change your existing PSTN from a local gateway to Cloud PSTN.

Step 2   ## Place and receive PSTN calls

That's it! You are now ready to place and receive PSTN calls with your Webex Calling service and CallTower.

IMPORTANT! Remember that you are responsible for providing CallTower with current address information to assure your emergency services (E911) are enabled (Note: changing location addresses in CallTower Connect does not update your Emergency contact information with CallTower.

Please reach out to support@calltower.com for any changes.

Thank you for your partnership!