



UNIFIED COMMUNICATIONS (UC+)

Hosted PBX, UC, advanced IVR, Contact Center



Hosted PBX and Unified Communications (UC) services from CallTower deliver a fully managed, flexible communications solution that allows companies to focus on their core business while relieving them from managing their phone systems and UC platforms. Delivered via CallTower's enterprise communications cloud, companies are able to extend the solution to over 85+ countries and enjoy the economies and simplified management of a single-source hosted global provider.

FEATURES

- Simultaneous Ring
- Voicemail to Email
- User and Admin Portals
- Free Site-to-Site Calls
- Coordinated Dialing
- Flexible Network Options
- Quality of Service MPLS
- Third-party MPLS
- Internet Delivery
- Contact Center Solution
- Auto Attendant and IVR
- Electronic Fax
- Call Manager Client
- Mobility Client
- Salesforce.com Integration
- Analog Devices
- Multiple SIP Phones

HOSTED PBX AND UC ADVANTAGES

Scalable fully-managed flexible solution that grows as your business evolves

Reduce operating expenses with an all-inclusive service bundles

UC without complexity and capital expense of a new phone system

Avoid technology obsolescence – simply add features and services on-demand

Business continuity design for zero-outage communications

Flexible network options including 3rd-party MPLS and public Internet

Simple web-based management for user and admin control

UC-One collaboration, IM, video conferencing, Presence and desktop sharing

Mobility solution to extend service access beyond the desk.

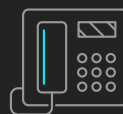
UNIFIED COMMUNICATIONS – UC-ONE

UC-One integrates with Microsoft Teams to deliver enterprise-grade video and telephony via an integrated softphone and a desk phone.

Microsoft-based UC functions can continue within Microsoft Teams - but UC-One enables calling any phone in the world seamlessly from within Office 365 apps, web pages and from within Microsoft Teams.

And, for your smartphone, UC-One's MobileLink client complements the Microsoft Teams mobile client by allowing you to make and receive calls to any phone on the public network with Shared Call Appearance.

UC-ONE



Business Unified Communications

- Voice, Video Business Telephony
- Contact Center
- Front Office
- Teams Click-to-Call & Presence

OFFICE APPS



Word



Excel



PowerPoint



SharePoint



Publisher



Outlook



OneNote



Yammer



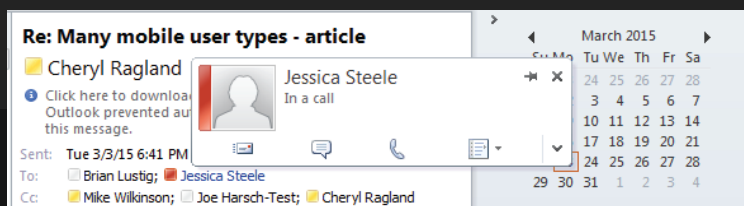
Teams



OneDrive

Office Productivity

- Email, calendaring contacts
- Mobile Access to Office Apps
- Desktop Apps for Word, PowerPoint
- Teams for IM/P & Collaboration



GLOBAL AVAILABILITY

Wherever you go, we're already there...

CallTower extends your reach and functionality by offering local numbers (DID/DDI), portability (LNP) and Toll Free services in over 85+ countries worldwide*. With global availability, your business can easily consolidate services, reduce costs and simplify expansion with a single-vendor solution.

Americas	EMEA	EMEA	EMEA	ASIA/PACIFIC
Argentina	Austria	Georgia	Netherlands	Australia
Brazil	Bahrain	Germany	Norway	China
Canada	Belgium	Greece	Poland	Hong Kong
Chile	Bulgaria	Hungary	Portugal	India
Costa Rica	Croatia	Ireland	Romania	Japan
El Salvador	Cyprus	Israel	Slovakia	Malaysia
Mexico	Czech Republic	Italy	Slovenia	New Zealand
Panama	Denmark	Latvia	South Africa	Philippines
Peru	Estonia	Lithuania	Spain	Russia
Puerto Rico	Finland	Luxembourg	Sweden	Singapore
United States	France	Malta	Switzerland	South Korea
			United Kingdom	Taiwan

and more...

* Portability (LNP) subject to country-specific regulations