

The CallTower Advantage

Stay Connected. Stay Ahead.

CallTower empowers global organizations with cloud-based solutions for Managed Unified Communications (UC), Collaboration, and Contact Center/CX, including AI-driven innovations. We transform the way people connect, collaborate, and deliver exceptional customer experiences.

Managed UC: Seamless voice solutions via Microsoft Teams (Operator Connect, Direct Routing, GCC High), Cisco Webex Calling/UCM, Zoom Phone (BYOC), and CT Cloud UCaaS.



Managed Contact Center/CX: Flexible solutions featuring Five9, Genesys, Webex, Zoom, MS Teams, and Cisco platforms - combined with professional services and expert support for Five9 and Genesys contact centers, as well as AI-driven innovations to enhance customer experiences.



Collaboration Tools: Microsoft 365, Zoom, Cisco Webex, and more—fully integrated and supported.



CallTower AI delivers cutting-edge AI and Conversational AI solutions, empowering businesses with intelligent virtual agents, chatbots, and voice assistants to enhance communication, collaboration, and customer experiences.

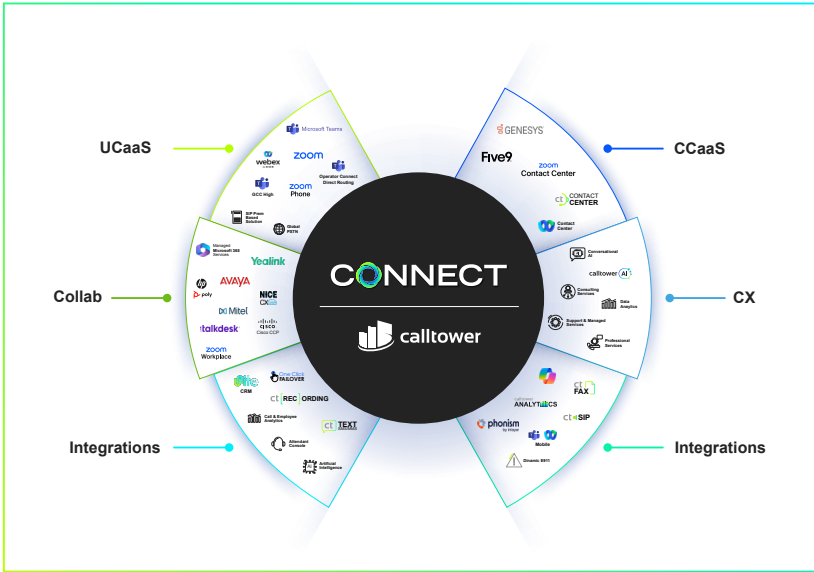


CallTower Connect: a centralized portal with 25+ APIs for provisioning, analytics, and user management.



Professional and Managed Services

- Expert design, deployment, integration, and ongoing support for Five9 and Genesys Contact Center
- AI solutions, tailored to optimize customer experiences and drive business success.
- White-glove onboarding and implementation.
- Strategic planning, solution design, and migration support.
- Dedicated product managers for seamless deployment and training.
- 24/7 global support with proactive monitoring.



Global Reach

Services available in **85+ countries**

15 geo-redundant data centers

Over **1M users** supported **worldwide**