

Microsoft Teams vs Teams Premium: What's the Difference?

FEATURES COMPARISON



Ready to unlock the next level of collaboration? **Adding the Teams Premium license to your Microsoft 365 subscription supercharges your Teams experience with exclusive features for admins and end users alike.**

Below, you'll find a side-by-side comparison of key features between Microsoft Teams and Teams Premium. Keep in mind: Teams Premium is an add-on, not a replacement. To access the full suite of features, users will need both a standard Teams license and a Teams Premium license. Let's dive into the details and see what makes Teams Premium the ultimate upgrade!

MEETINGS	Teams	Teams Premium
Host and attend Teams Meetings	✓	✓
Experience Teams' standard look and feel	✓	✓
Use standard and custom meeting backgrounds at the user level	✓	✓
Read live captions during meetings and live events	✓	✓
Read a live transcript during meetings	✓	✓
Set up a green room for meeting presenters and organizers	✓	✓
View attendance reports	✓	✓
In-progress meeting real time telemetry with 24 hour retention	✓	✓
Customize meeting templates for your organization		✓
Users can decorate their backgrounds		✓
Customize meeting backgrounds for your organization		✓
Customize Together mode scenes for your organization		✓
Use meeting themes to add branding to meeting invites, lobby, and pre-join screen		✓
Read live translated captions during meetings		✓
Read live translated transcripts during and after meetings		✓
Manage what attendees see		✓
Use RTMP-In for meetings		✓
View engagement reports		✓

MEETINGS	Teams	Teams Premium
Turn on eCDN for view-only meetings*		✓
Audio quality alerts		✓
Video quality alerts		✓
Screen sharing quality alerts		✓
Automatic real time telemetry with 7 day retention		✓
Prevent users from sharing content when attending external Teams meetings		✓
View how many users attended meetings that used a Teams Premium feature		✓
View the number of meetings used a Teams Premium feature		✓
View the number of meetings each user attended that used a Teams Premium feature		✓

* To take advantage of eCDN for all attendees, either a Teams Premium or standalone eCDN license is required. eCDN can be acquired as a standalone license, and more licenses can be purchased outside of Teams Premium, if needed.

WEBINARS	Teams	Teams Premium
Require attendees to register	✓	✓
Assign a co-organizer	✓	✓
Limit the number of people who can register	✓	✓
Allow registered users to bypass the lobby	✓	✓
Turn on Q&A for webinars with up to 1,000 attendees	✓	✓
Read live captions during webinars	✓	✓
Read a live transcript during webinars	✓	✓
View attendance reports	✓	✓
Set up a green room for webinar presenters and organizers	✓	✓
Manage what attendees see		✓
Send custom and reminder emails to registrants		✓
Create a webinar waitlist and manage the waitlist beyond capacity		✓
Webinar organizers can view engagement reports		✓
Manually approve registrants		✓
View engagement reports		✓
Limit the day and time when people can register		✓

WEBINARS

	Teams	Teams Premium
Use RTMP-In for webinars		✓
View how many users attended webinars that used a Teams Premium feature		✓
View the number of webinars used a Teams Premium feature		✓
Read live translated captions during webinars		✓
Read live translated transcripts during and after webinars		✓
View the number of webinars each user attended that used a Teams Premium feature.		✓
Customize meeting backgrounds for your organization		✓
Use meeting themes to add branding to webinar invites, lobby, and pre-join screen		✓

TOWN HALLS

	Teams	Teams Premium
Broadcast town halls to 10k attendees	✓	✓
Host up to 15 town halls simultaneously	✓	✓
View attendance reports	✓	✓
Manage what attendees see	✓	✓
Provide town hall video on demand	✓	✓
Provide a unique join link for presenters	✓	✓
Set up a green room for presenters and organizers	✓	✓
Turn on third party or Microsoft eCDN for town halls	✓	✓
Use RTMP-In for town halls ¹	✓	✓
Town hall Q&A capacity of 10k attendees	✓	✓
Organizers can pre-select six languages for live translated captions	✓	✓
Read live captions during town halls	✓	✓
Read a live transcript during town halls	✓	✓
Broadcast town halls to 50k attendees		✓
Host up to 50 town halls simultaneously		✓
Town hall Q&A capacity of 50k attendees		✓
Use Microsoft eCDN for Premium town halls ²		✓
Choose an eCDN provider for town halls ²		✓

TOWN HALLS	Teams	Teams Premium
View Microsoft Town hall insights		✓
Town hall organizers can view engagement reports		✓
Edit town hall emails		✓
Town hall attendee reactions		✓
Organizers can pre-select 10 languages for live translated captions		✓
Real time monitoring of the attendee experience		✓
View how many users attended town halls that used a Teams Premium feature		✓
View the number of town halls used a Teams Premium feature		✓
View the number of town halls each user attended that used a Teams Premium feature		✓
Read live translated captions during town halls		✓
Read live translated transcripts during and after town halls		✓
Meeting chat for town hall attendees		✓
Use meeting themes to add branding to meeting invites, lobby, and pre-join screen		✓
Customize meeting backgrounds for your organization		✓

1 If RTMP-In is enabled for a town hall, live translated captions aren't available to the attendees even if the organizer selects the languages before the town hall starts.

2 To take advantage of eCDN for all attendees, either a Teams Premium or standalone eCDN license is required. eCDN can be acquired as a standalone license, and more licenses can be purchased outside of Teams Premium, if needed.

ADVANCED COLLABORATION TOOLS	Teams	Teams Premium
Admin can view insights on inactive external domains*		✓
Admin can view insights on inactive teams*		✓
Admin can view insights on external collaboration by user*		✓
Admin can view insights on external collaboration by team*		✓
Admin can view insights on external collaboration by guest*		✓
Users can block incoming chats from people in your organization		✓

* Customers must acquire and assign Teams Premium licenses to each user in their tenant for its use of Advanced collaboration analytics.

MEETINGS PROTECTION	Teams	Teams Premium
Manage meeting lobbies	✓	✓
End-to-end encryption for one-to-one calls	✓	✓
Moderate meeting chats	✓	✓
Control who can present	✓	✓
Add watermarks to meetings		✓
End-to-end encryption for meetings		✓
Organizer can control who can record and transcribe		✓
Organizer can restrict participants from copying or forwarding meeting chat messages, live captions, and transcripts		✓
Assign Microsoft Purview Information Protection sensitivity labels for meetings*		✓
Custom user policy packages		✓
Prevent users from sharing content in external Teams meetings		✓
Require unverified participants to verify their info before joining		✓
Detect sensitive content during screen sharing		✓

* This feature is only available to Teams Premium users with a Microsoft 365 E5, E5 Compliance, F5 Compliance, or F5 Security + Compliance subscription.

INTELLIGENT MEETING RECAP

In the meeting recap, your users can find the most important parts of a meeting, webinar, or town hall captured and organized in one place. With a Teams Premium license, your users can get a more personalized rundown of their meetings with intelligent meeting recap.

INTELLIGENT MEETING RECAP	Teams	Teams Premium
View recordings of meetings	✓	✓
View meeting transcripts	✓	✓
View and use files added to meetings	✓	✓
View and use apps added to meetings	✓	✓
Navigate meeting recordings with autogenerated chapters		✓
View when a screen was shared in the meeting transcript		✓

INTELLIGENT MEETING RECAP	Teams	Teams Premium
View time markers in meeting recordings when you joined or left a meeting		✓
Jump to different speakers with speaker timeline markers		✓
View AI-generated notes and tasks from meetings		✓
View when you were mentioned in a meeting*		✓
Multilingual meeting support		✓

* Mentions of a user's name is pulled from the meeting transcript, not from an @mention tag in the meeting chat.

INTELLIGENT CALL RECAP FOR PSTN CALLS	Teams	Teams Premium
AI generated notes and recommended tasks		✓

INTELLIGENT CALL RECAP FOR 1:1 PEER-TO-PEER AND GROUP VOIP CALLS	Teams	Teams Premium
AI generated notes and recommended tasks		✓
View speaker timeline markers		✓
Navigate recordings with autogenerated chapters		✓
Users can see when they were mentioned		✓

BOOKINGS AND VIRTUAL APPOINTMENTS

Microsoft Bookings makes scheduling and managing appointments a breeze. It helps you schedule and manage appointments with your customers, clients, or colleagues. Whether you need to book time to meet people or set aside time for different meetings, Bookings makes it easy and convenient for both you and your attendees.

BOOKINGS AND VIRTUAL APPOINTMENTS	Teams	Teams Premium
Access Bookings for scheduling, appointment management, and email notifications	✓	✓

BOOKINGS AND VIRTUAL APPOINTMENTS	Teams	Teams Premium
Send email reminders and follow-ups	✓	✓
Integrate virtual appointments using APIs	✓	✓
Manage staff availability	✓	✓
Join appointments from a browser	✓	✓
Notify staff members when a booking is assigned to them	✓	✓
Join appointments in Teams	✓	✓
View and manage appointments in the queue		✓

MEET APP

The Meet app in Teams allows users to view important details of their meetings including upcoming meetings, meeting recaps, meeting recordings, and meeting @mentions.

MEET APP	Teams	Teams Premium
View and prepare upcoming meetings	✓	✓
Join ongoing meetings	✓	✓
View and recap meetings you attended	✓	✓
Filter meetings by All, with Content, and Recorded	✓	✓
View and recap meetings that you missed		✓
View and recap meetings that mention you*		✓
View when you were mentioned in a meeting*		✓
View AI-generated tasks from meetings		✓

* Mentions of a user's name is pulled from the meeting transcript, not from an @mention tag in the meeting chat.

PLACES WORKPLACE COLLABORATION

Microsoft Places allows you and your organization to build a smart workplace. With a Teams Premium license, your users can experience upgraded features that support advanced booking and space analytics. As an admin, you have access to advanced management capabilities.

PLACES WORKPLACE COLLABORATION	Teams	Teams Premium
In-person events	✓	✓
Hybrid RSVP	✓	✓
Places card	✓	✓
Work plans	✓	✓
Workplace presence	✓	✓
Individual desk booking		✓
Intelligent suggestions		✓
Places explorer		✓
Places finder		✓
Quick book		✓
Room check-in and auto release		✓
Space analytics		✓
Team guidance		✓

QUEUES APP

The Queues app is a Teams-native solution designed to empower organizations to manage customer engagements efficiently, unlocking a set of advanced call functionalities for Teams Phone Call queues and Auto attendants.

QUEUES APP	Teams	Teams Premium
Call queue and Auto attendant management directly within Teams		✓
Real-time metrics for Call queues and Auto attendants within Queues app		✓
Historical reporting for Call queues and Auto attendants within Queues app		✓
Authorized users can monitor customer calls, whisper to agents with private messages, even barge into or takeover the calls		✓

IMMERSIVE MESH EXPERIENCES

With Immersive spaces in Teams, your users can join a 3D immersive meeting experience for up-to 16 people right from any Teams meeting. With a Teams Premium license, your distributed workforce can connect in 3D immersive experiences using the Mesh application with up-to 200 attendees.

IMMERSIVE MESH EXPERIENCES	Teams	Teams Premium
Avatars in Teams	✓	✓
3D immersive meetings in Teams	✓	✓
Custom immersive spaces in Microsoft Mesh		✓
Larger capacity immersive meetings		✓

Ready to learn more about Microsoft Teams Premium?

Let's Connect