

CALLTOWER IS NATIVE SKYPE FOR BUSINESS

CallTower Complete for Skype for Business is an enterprise-ready unified communications platform that offers a modern replacement for your existing business telephony system.

ADVANTAGES WITH CALLTOWER:

- 24/7/365 US-based support and implementation
- Call Recording
- ACD/IVR and advanced call routing features are available in the CallTower Complete for Skype for Business solution
- Native integration into Unified Messaging and Exchange
 - Includes Auto-Attendant features

Magic Quadrant for Unified Communications

Figure 1. Magic Quadrant for Unified Communications



CallTower Complete Feature Matrix

Features	Standard + Voice	Enterprise + Voice	Enterprise + Voice Discount w/ O365 E3 <small>(if you already have or are interested in O365 E3)</small>	Enterprise + Voice Discount w/ O365 E5 <small>(if you already have or are interested in O365 E5)</small>
Skype4B Desktop w/ Voicemail to Email	✓	✓	✓	✓
Instant Messaging	✓	✓	✓	✓
Click to Dial from Office 365/Outlook	✓	✓	✓	✓
Mobile Client (IM, Presence, Skype4B Audio/Video)	✓	✓	✓	✓
Skype4B to/from PSTN (External) Calling	✓	✓	✓	✓
Speech to Text Transcription		✓	✓	✓
Auto Name Recognition from Auto Attendant		✓	✓	✓
Integration with Personal Contacts		✓	✓	✓
Schedule & Host Skype4B Conferences		✓	✓	✓
Recording of Calls & Conferences		✓	✓	✓
Desktop Sharing		✓	✓	✓
*Skype Enabled Handset	✓	✓	✓	✓
Total Cost per month per user	\$14.95	\$32.95	\$24.95	\$17.95

*Services work with Polycom VVX series, Polycom Trio and Yealink T42S, T46S & T48S models.

SUPPORTED DEVICES

Yealink



Yealink T42S



Yealink T46S



Yealink T48S

Polycom



Polycom VVX311



Polycom VVX411



Polycom VVX501



Polycom VVX601



Polycom RealPresence Trio

plantronics



Plantronics Blackwire C Series



Plantronics H-200 Series



Plantronics Savi 440M



Plantronics 740M-745M



Plantronics Calisto P620-M



Plantronics Calisto P800



Plantronics Voyager Legend UC