



# Calltower



**DYNAMIC AND FLEXIBLE  
COMMUNICATION  
SOLUTIONS**

# WHAT IS CALLTOWER'S HOSTED SKYPE FOR BUSINESS SOLUTION?

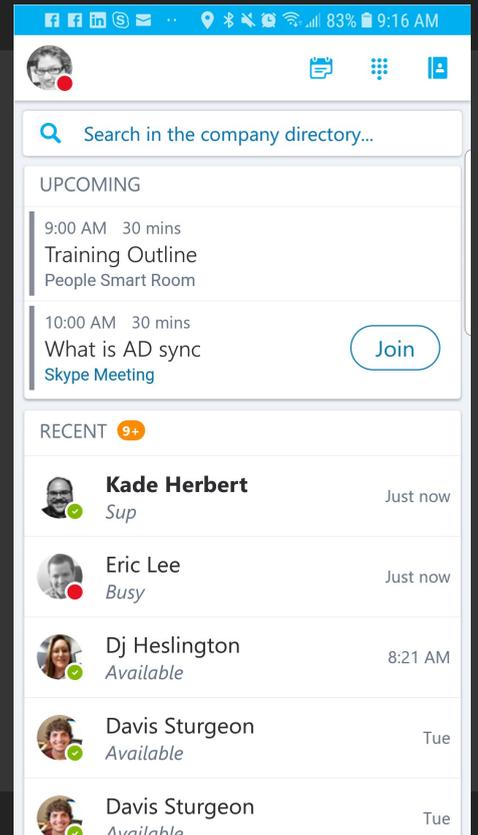
CallTower delivers a Native Skype for Business solution enabling a secure unified communications platform in our private cloud. CallTower's solution simplifies business collaborations, relieves high maintenance costs and improves productivity with easy-to-use features.

## THERE IS A BETTER WAY TO COMMUNICATE

CallTower's Skype for Business delivers a reliable & consistent unified communications solution.

It consolidates communications tools into a single, easy-to-use application for:

- Presence
- IM
- Voice
- App Sharing
- Conferencing
- Mobile



## THE CALLTOWER ADVANTAGE

As a Microsoft Gold Partner; CallTower and Microsoft work together to ensure superior voice quality to customers. As one of the largest distributors of hosted Skype for Business voice CallTower has delivered a native Skype for Business solution to thousands of users since 2014.



24/7/365 Support



Call Recording



Contact Center



Integration with  
Salesforce.com



AD-SYNC



Provisioning  
Portal

## SCALABILITY FOR TODAY'S GROWING BUSINESSES

In today's quickly evolving businesses environment it is essential for organizations to improve collaboration, cut costs and stay connected to be competitive. CallTower's Skype for Business consolidates communications tools into a single, easy-to-use application for users to keep track of their contacts' availability, send IMs, start or join audio, video, or web conferences and make phone calls.

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With desktop and mobile conferencing solutions, streamlining interactions with employees and customers across the globe has never been easier. CallTower's Skype for Business empowers users to communicate securely anywhere they have network connectivity and automatically adapts to network conditions.

### ABOUT CALLTOWER



Since its inception in 2002, CallTower has become a leading provider of cloud-based, enterprise-class Unified Communications as a Service (UCaaS) and Contact Center as a Service (CCaaS) solutions for growing organizations worldwide. CallTower provides, integrates and supports industry-leading, cloud-based, UCaaS and CCaaS solutions, including Cisco® HCS, Cisco® Webex, Native Microsoft® Teams Direct Routing, Microsoft® Office 365, Enterprise Hosted Skype for Business, CT Cloud Voice, CT Cloud Boost, CT Cloud Meeting powered by Zoom and Cloud Contact Center for business customers.

CallTower enhances our clients' strategic and operational capabilities by integrating VoIP service, mobile applications, email hosting, unified messaging, instant messaging, audio, web and video conferencing, collaboration tools, contact center, cloud services and global networks solutions into one reliable platform.