



POLY SOLUTIONS GUIDE TO WORKING FROM ANYWHERE.

NO MATTER WHERE OR HOW WORK HAPPENS, GIVE YOUR PEOPLE THE TOOLS THAT ARE MADE TO WORK.

Work doesn't happen the way it used to. It's no longer a single place to go or a time of day. It's a wherever, whenever reality that continues to evolve. But some things haven't changed. Work still means getting stuff done. It still depends on clear communication and collaboration. On technology that promotes connections, while tuning out distractions. On devices that set up your workforce for success. And on easy device management that means less work for you.

[CLICK ON THE LOCATION TO SEE THE SOLUTIONS]

SHARED
WORKSPACE I
(HOME OR
OFFICE)

SHARED
WORKSPACE II
(HOME OR
OFFICE)

PRIVATE
WORKSPACE I
(HOME OR
OFFICE)

PRIVATE
WORKSPACE II
(HOME OR
OFFICE)

HUDDLE
ROOM

MID-SIZE
CONFERENCE
ROOM

BOARDROOM

ONE-THE-GO

SHARED
WORKSPACE I
(HOME OR
OFFICE)

**WHETHER THEY'RE HEADS
DOWN AT THE DESK OR NEED
TO WALK AND TALK—PEOPLE
NEED TO MAKE IT A
PRODUCTIVE DAY AT WORK**

TYPICAL ENVIRONMENT

- Busy and full of all kinds of interruptions
- Taking calls on a laptop and mobile phone
- Video calls from their desk or shared space
- May be part of a team with remote workers
- In meetings 40–50% of the time

COMMUNICATION NEEDS

- Blocking out distracting background noise
- Clear video for meetings where they must be on camera
- Freedom to move around during meetings to move workspaces when it's noisy or grab a snack in the kitchen without interrupting a call

POLY STUDIO P5 KIT WITH VOYAGER 4220 UC

Webcam and wireless headset combo with freedom to move

- Ensure you always look professional with exceptional camera optics that are optimized for videoconferencing
- Full 1080p HD quality that can zoom in up to 4x (digital) to frame you just right
- Dual noise canceling headset mics block out background noise to keep distractions out of your call
- Flexibility and hands-free productivity with Class 1 v5.0 Bluetooth® roaming



[LEARN MORE](#)

POLY VOYAGER FOCUS UC

Stereo Bluetooth® headset that lets people focus on work—not the chaos around them

- Wireless connection across laptops, Bluetooth-enabled desk phones, mobile phones and tablets for ultimate flexibility
- Brilliant audio that removes distracting sounds and keep people from focusing or being heard clearly
- Intuitive features and a comfortable design deliver a great experience



[LEARN MORE](#)

POLY SAVI 8245

Wireless DECT™ headset system designed to tune out noise to keep you focused

- Keep callers in the zone with the only DECT™ headset featuring active noise canceling
- Ensure that sensitive conversations stay private—headsets are DECT™ security certified by the DECT™ forum using the latest security standards
- Tune out noise and nearby conversations with noise canceling microphone plus close conversation limiting



[LEARN MORE](#)



MINIMIZED NOISE AND DISTRACTIONS FOR ALL-DAY FOCUS — EVEN WHEN YOU’RE NOT ALONE

TYPICAL ENVIRONMENT

- Busy and full of all kinds of interruptions
- Voice and video calls from their desk or shared space
- May be part of a team with remote workers
- In meetings 40–50% of the time

COMMUNICATION NEEDS

- Blocking out distracting background noise
- Clear video for meetings where they must be on camera
- All day comfort with maximum privacy and minimal interruptions

POLY BLACKWIRE 8225

Premium corded UC headset for disruption-free conversation with less background noise

- Block disruptions from close talkers and environmental noise with the flexible, noise-canceling microphone enhanced with Acoustic Fence technology
- Optimize audio comfort and quality with advanced hybrid Active Noise Canceling (ANC) by choosing between three settings
- Prevent interruptions by coworkers with the on-call indicator that lets others know when you’re on a call



[LEARN MORE](#)

POLY SAVI 8220

Wireless DECT™ headset system designed to tune out noise to keep you focused

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[LEARN MORE](#)

POLY CCX 500

5” color touch screen and Poly legendary sound—it’s everything they need in a desk phone

- Hear every nuance with award-winning Poly audio technology
- Next-generation NoiseBlock AI automatically minimizes background distractions
- Connectivity and flexibility options: Bluetooth or USB, headset or handset



[LEARN MORE](#)

PRIVATE
WORKSPACE 1
(HOME OR
OFFICE)

**A DEDICATED SPACE TO WORK,
ATTEND VIRTUAL MEETINGS
AND COLLABORATE WITH
REMOTE TEAMS**

TYPICAL ENVIRONMENT

- Busy home or office with many distractions beyond the door
- Dedicated workspace and professional setup
- In meetings 80% of the time

COMMUNICATION NEEDS

- High quality, advanced technology
- Easy setup and use
- Flexibility to move and change locations
- Hear and see all participants clearly
- Prevent nearby noise from disrupting calls

POLY STUDIO P5 KIT WITH POLY SYNC 20+

Premium speakerphone and webcam combo for the high-performance professional

- Ensure you always look professional with exceptional camera optics that are optimized for videoconferencing
- Full 1080p HD quality that can zoom in up to 4x (digital) to frame you just right
- Free up USB ports and simplify speakerphone setup by connecting the wireless adapter directly to the webcam
- Enjoy more clarity on every call thanks to the bass reflex system with dual passive radiators for natural voice and deep bass



[LEARN MORE](#)

POLY STUDIO P15

The personal video bar that's the closest thing to being there

- Everything needed for premium video calls built into one sleek device
- Hear pristine clarity and rich sound with a powerful integrated speaker featuring acoustic suspension with a passive radiator
- Easy setup with the included monitor mount that fits securely atop your display with easy adjustments for the optimal angle



[LEARN MORE](#)

POLY VOYAGER FOCUS UC

Stereo Bluetooth® headset that lets people focus on work—not the chaos around them

- Wireless connection across laptops, Bluetooth-enabled desk phones, mobile phones and tablets for ultimate flexibility
- Brilliant audio that removes distracting sounds and keeps people from focusing or being heard clearly
- Intuitive features and a comfortable design deliver a great experience



[LEARN MORE](#)



ALL-DAY COMFORT AND QUIET FOR MORE PRODUCTIVE WORK WHEN A CLOSED DOOR ISN'T ENOUGH

TYPICAL ENVIRONMENT

- Busy home or office with many distractions beyond the door
- Dedicated workspace and professional setup
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COMMUNICATION NEEDS

- High quality, advanced technology
- Easy setup and use
- Flexibility to move and change locations
- Hear and see all participants clearly
- Prevent nearby noise from disrupting calls

POLY VOYAGER 6200 UC

Enjoy disruption-free conversation with less background noise

- Block out distractions and remain focused on calls or work with on-demand passive- and active-noise canceling (ANC)
- Put this neckband headset on and wear all day—it has discreet, low profile and comfort-fit earbuds
- Bring your voice to the forefront and minimize distractions with four omnidirectional microphones



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POLY BLACKWIRE 5220

Corded stereo USB headset for connectivity to multiple devices and all-day comfort

- Connects to all remote working devices including laptops via USB, and mobile phones and tablets through the 3.5mm connector
- Ideal for all-day use with ultra soft ear cushions and cushioned headband
- A noise cancelling microphone prevents nearby noise from interrupting your calls



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HUDDLE
ROOM

**THE IDEAL PLACE TO ESCAPE
THE NOISE AND GET MORE
DONE WITH SOCIAL DISTANCE**

TYPICAL ENVIRONMENT

- A haven from office distractions beyond the door
- A spot for private calls or attending virtual meetings
- Safe, face-to-face meetings with 1–2 colleagues

COMMUNICATION NEEDS

- High-performance video and audio for meetings and presentations
- Connections that make meetings and conversations feel natural
- Easy-to-use solutions that don't require a lot of time or setup
- Collaboration tools that automatically tune out distractions
- One-touch content sharing capabilities

POLY STUDIO USB

Premium USB video bar built for BYOD and sharing big ideas in a small space

- Best-in-class audio and videoconferencing for easy collaboration
- See and be seen clearly, with 4K camera, 5x zoom and automatic speaker tracking
- NoiseBlock technology intelligently tunes out distracting sounds that interrupt meetings



[LEARN MORE](#)

POLY STUDIO X30 + TC8 CONTROLLER

Radically simple video bar that brings remote teams face-to-face

- No PC or Mac is required, with cloud service platform support built in
- Enjoy full boardroom-quality audio and an intuitive touch interface
- Easily share content wirelessly from any device



[LEARN MORE](#)

POLY SYNC 40

USB/Bluetooth smart speakerphone for flexible rooms and instant meetings

- Hear and be heard with multi-microphone array and full-duplex audio
- It's battery-powered for hours and can charge smartphones during meetings
- Easy to use, with no new interface to learn—teams simply connect to their own devices



[LEARN MORE](#)

MID-SIZE
CONFERENCE
ROOM

**THE MEETINGS MIGHT BE
SOCIALLY DISTANT, BUT
PEOPLE STILL NEED TO HEAR
AND SEE CLEARLY**

TYPICAL ENVIRONMENT

- Meetings with a mix of people near and far
- Safe, face-to-face meetings with 3–4 colleagues
- Attendees in the room may be sitting far apart

COMMUNICATION NEEDS

- Getting the meeting up and running quickly is a must
- To hear and be heard, see and be seen
- Easily share screens, content and multimedia
- Keep outside distractions at a minimum to help everyone focus

POLY STUDIO X50 + TC8 CONTROLLER

Delivering radical simplicity in a single sleek device for video collaboration in mid-size spaces

- No PC or Mac is required, with cloud service platform support built in
- Enjoy full boardroom-quality audio and an intuitive touch interface
- Easily share content wirelessly from any device

[LEARN MORE](#)**POLY SYNC 60**

USB/Bluetooth smart speakerphone for room-filling sound and better collaboration

- Focuses on the voice, not the noise, no matter where the talker is in the room
- Remarkable sound for immersive music, multimedia or meetings
- Easy setup for IT and works seamlessly with a USB video camera for a full audio/video experience

[LEARN MORE](#)**POLY TRIO C60**

Smart conference phone that delivers native experiences on any collaboration platform

- Brilliant video and audio without interruption
- Start meetings on time with one-touch join
- Complement any other Poly video solutions with fast, simple control

[LEARN MORE](#)

BOARDROOM

**A PLACE WHERE TEAMS CAN
LOOK AT THE BIGGER PICTURE,
WHERE SHARING IS SIMPLE AND
COLLABORATION IS LIMITLESS**

TYPICAL ENVIRONMENT

- Mid-to-large meetings with a mix of in-person and remote attendees
- Safe, face-to-face meetings with 5–6 colleagues
- With hybrid working, there may be more people attending remotely than in the room
- In-room attendees may be sitting far apart

COMMUNICATION NEEDS

- Collaboration is key, so easy access to favorite platforms is a must
- Being able to share content must be easy, quick, seamless
- Hear and be heard, see and be seen
- Keep outside distractions at a minimum to help everyone focus

POLY G7500 + TC8 CONTROLLER

Video conferencing and content sharing help large teams share ideas and express themselves clearly in Ultra HD 4K

- No ideas get left behind because anyone can share wirelessly from their own device
- Detailed visuals and rich audio make everyone feel like they're together in the same room
- Loaded with features, yet simple to set up and use with a touch screen controller—to help meetings get up and running quickly

[LEARN MORE](#)**POLY TRIO C60 + EXPANSION MICS**

Smart conference phone that delivers native experiences on any collaboration platform

- Start meetings on time with one-touch join
- Expansion microphones deliver brilliant Poly audio for even large conference rooms
- Complements any other Poly video solutions with fast, simple control

[LEARN MORE](#)**POLY EAGLEEYE DIRECTOR II**

High-performance HD video camera that follows the action and shows every detail

- Take conferencing to the next level with people-tracking and automatic zoom
- Meeting-goers can focus on business, not on staying in frame or working a remote
- Powerful analytics and insights help maximize your investment in each room

[LEARN MORE](#)

ONE-THE-GO

**WHEN WORKING ON THE GO,
PEOPLE NEED TOOLS FOR TO
KEEP THE CONVERSATION
GOING WHEN THEY REACH
THEIR DESTINATION**

TYPICAL ENVIRONMENT

- Frequent participation in calls while in transit between home and office (cars, trains, taxis or even on foot)
- May host conference calls with multiple people in the same location
- Noise is coming from everywhere—from fellow travelers to weather conditions

COMMUNICATION NEEDS

- Compact devices that are easy to carry and use
- Long battery life to match long commutes
- Ability to hear and be heard clearly in noisy environments
- Seamless technology integration with laptop and mobile phone

POLY VOYAGER 5200 UC

Pocket-sized Bluetooth mono headset for workers on the go

- Sound professional in any environment, whether connected to a PC or mobile phone
- WindSmart technology and four omni-directional microphones to reduce distracting background noise
- All-day comfort in a very discreet package



[LEARN MORE](#)

POLY SYNC 20

Personal USB/Bluetooth smart speakerphone for premium sound and portability

- Remarkable sound with up to 20 hours of battery life for immersive music, multimedia, or meetings
- Reduces echo and noise so meeting-goers can hear the speaker clearly
- Slim and portable—so deployment is simple and it can be used anywhere work takes place



[LEARN MORE](#)

READY TO HELP

Achieving business goals related to collaboration takes time—planning and design, deployment and optimization, management and support of your collaboration solution.

Every step presents unique challenges that experts can turn into powerful opportunities. Poly has a global presence and delivers our full range of services across the world. With our deep expertise and our extensive partner ecosystem, we've helped millions of customers worldwide achieve their goals for collaboration. We're ready to help you, too.

***Advance Parts Replacement**

subject to Poly+ purchased for three consecutive years

PERSONAL CONFERENCING DEVICE SUPPORT

Expert support at your fingertips

- Unlimited, 24/7/365 access to Poly technical experts for support around the world with chat, phone, email, live video
- *Up to three-year product replacement with advance hardware replacement next business day, before returning the faulty one
- Premium insights and management for enterprise IT administrators
- Exclusive Professional Services discounts

SUPPORT SERVICES

On-demand expertise

- Our customer support services meet your specific requirements from hardware replacement or telephone support only through to proactive, personalized support, enabling you to select the level of support contract that is right for your organization
- Troubleshooting to resolve and advance hardware replacement services
- Ecosystem cloud partner endpoint support model provides you one organization to contact for your queries (available with Elite, Poly+ and Advantage)
- In-depth expertise helps reduce risk, increase uptime, and drive productivity and adoption

PROFESSIONAL SERVICES

Our expertise. Your aspirations.

- End-to-end services and guidance for all phases of technology adoption, from planning to design, deployment and optimization
- On-site and remote services to reduce risk, tailor solutions, conserve resources, speed deployment, accelerate adoption, and more
- Unique services specifically for Microsoft Teams or Zoom environments

MANAGED SERVICES

Run smarter. Run better.

- Our offerings allow you to outsource day to day technology management responsibilities to our team of experts
- Expert help in managing your collaboration solutions to reduce the burden on internal IT and keep collaboration solutions reliable and cost-effective
- Our experts and partners can ensure optimal operation, provide ongoing remote monitoring and hosting services to help you meet changing requirements while saving on operational expenses

IF YOUR COMPANY’S WORK-FROM-ANYWHERE NEEDS ARE DIFFERENT FROM THE SCENARIOS WE’VE OUTLINED IN THIS GUIDE, USE THESE QUESTIONS TO HELP CHOOSE THE RIGHT POLY SOLUTIONS TO MEET YOUR SPECIFIC SITUATION.



WHAT IS THE MOST PRODUCTIVE WAY TO COMMUNICATE WITH EMPLOYEES, COWORKERS, PARTNERS AND CUSTOMERS WHILE WORKING REMOTELY?

Your organization needs to determine what modes of communication it wants its employees to use. Audio calls may suffice for quick chats and answering urgent requests, but we recommend using video wherever possible to ensure more meaningful conversations. This is especially critical when employees are working remotely without the benefit of in-person interaction.



WHAT EQUIPMENT WILL EMPLOYEES BE USING TO WORK REMOTELY?

The typical devices people use to work remotely are a laptop or desktop PC, a tablet and/or a mobile phone. Knowing which of these computing devices employees are using, and if they will be switching between them, will influence the choice of headsets, speakerphone and video cameras. In our experience, remote workers end up using all of these devices to stay engaged, so we recommend devices with the ability to easily switch between a laptop, tablet and mobile phone.



DO EMPLOYEES NEED THE FREEDOM TO MOVE FROM THEIR WORKSPACE DURING CALLS OR WILL THEY BE STATIONARY?

There are two main ways to connect communications devices to computing devices: wired (sometimes called corded) and cordless. Wired solutions are less expensive than their cordless counterparts and you don’t have to worry about how long the battery will last. But they do limit the ability to move around and remain on a call. Wireless connections give more freedom to roam and can switch from one computing device to another without having to plug or unplug anything. Wireless devices run on batteries and will have to be recharged regularly. We recommend the connection type that will meet the needs of different workstyles and budgets.

IF YOUR COMPANY’S WORK-FROM-ANYWHERE NEEDS ARE DIFFERENT FROM THE SCENARIOS WE’VE OUTLINED IN THIS GUIDE, USE THESE QUESTIONS TO HELP CHOOSE THE RIGHT POLY SOLUTIONS TO MEET YOUR SPECIFIC SITUATION.



How can employees minimize distractions from noises around them and prevent people on their calls from hearing them?

Noise in and around remote working locations can be distracting, causing decreased focus at work. Poly headsets, speakerphones and video bars use noise cancelling microphone technology to protect everyone on the call from hearing background noise. To help employees concentrate, Poly headsets use both passive isolation and active noise cancelling technology to block the distracting sounds around workers so they can keep their attention on the task at hand.



Which style of headset is best?

Headsets come in a variety of wearing styles to accommodate different worker needs and preferences. Options include over the top of the head, behind the neck, on the ear and in the ear. Some styles cover one ear and some both. Poly has the broadest portfolio of ANC headsets to choose from. For those that don’t want to wear a headset Poly has a line of personal speakerphones and video bars that deliver clear audio communications without having to wear anything.



Are special cameras needed for video calls?

Many laptops today come with very simple and basic integrated video cameras. They work, but they don’t deliver a high definition picture or the best camera angle for most people. Poly video solutions include HD cameras and range from a simple USB camera (Poly Studio P5) to more sophisticated solutions such as the Poly Studio P15 that includes integrated microphones, speakers and a camera with advanced noise blocking and video production capabilities. These pro-grade capabilities make a huge difference in how your employees will be seen and heard when they are working from anywhere.

Let's Connect



ABOUT CALLTOWER.

CALLTOWER EXISTS TO ENABLE PEOPLE TO EASILY CONNECT TO TRANSACT BUSINESS COMMUNICATIONS

Since its inception in 2002, CallTower has become a leading international provider of cloud-based, enterprise-class Unified Communications as a Service (UCaaS) and Contact Center as a Service (CCaaS) solutions for growing organizations worldwide. CallTower provides, integrates and supports industry-leading, cloud-based, UCaaS and CCaaS solutions, including Cisco® HCS, Cisco® Webex, Native Microsoft® Teams Direct Routing, Microsoft® Office 365, Enterprise Hosted Skype for Business, CT Cloud Voice, CT Cloud Boost, CT Cloud Meeting powered by Zoom and three contact options, including Five9 for business customers.

CallTower enhances our clients' strategic and operational capabilities by integrating VoIP service, mobile applications, email hosting, unified messaging, instant messaging, audio, web and video conferencing, collaboration tools, contact center, cloud services and global networks solutions into one reliable platform.

ABOUT POLY.

PLANTRONICS AND POLYCOM ARE NOW POLY.

Plantronics and Polycom are now Poly. Our expanded portfolio of smart headsets, desk phones, conferencing tools, management software and services are ready to take you to the cloud. And to help you make intelligent decisions when you get there. We combine leading products and partnerships to help you connect your people and your customers.

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