

NETWORKING SOLUTIONS

OUR ONE-STOP-SHOP TO COMPLETE YOUR SOLUTION
WITH CALLTOWER NETWORK SOLUTIONS

WHY CHOOSE CALLTOWER FOR YOUR NETWORK SERVICES?

We provide the service, manage the network upgrades and integrate the technology and applications into your business with around the clock monitoring by our Network Operations Centers. With a robust global network offering redundant connections through leading providers, CallTower can connect to almost any place at any time. We also provide Multi-Protocol Label Switching (MPLS), dedicated lines and global Session Initiated Protocol (SIP) Trunking all with 24x7x365 monitored services to ensure maximum uptime and available dynamic application failover.

CT | CLOUDboost

Real-time applications such as voice, video, and collaboration, are increasingly taking up a larger share of network bandwidth by corporations and consumers alike. CT Cloud Boost provides local and global businesses with enterprise-grade, reliable performance for real-time applications like voice and video. It is also cloud-agnostic, enabling improved performance even when voice applications are hosted in any cloud environment.

BENEFITS OF AN CT CLOUD BOOST DEPLOYMENT:



Internet Failover and Optimization



Thousands of cloud-based apps including Office 365 and CRMs









Load Balancing and Quality of Service (QoS)



Site-to-Site VPN Foundation

With the experience and flexibility of CallTower, we can deliver fully-managed SIP Trunking service through multiple MPLS providers, over the public internet or via dedicated circuits. This approach offers the convenience of preserving existing network connections, helps reduce deployment time and provides the efficiency and economic benefits of network convergence. Features include:

-  Delivers business mobility and UC to premises-based PBXs
-  A proven standards-based and highly interoperable solution
-  Lowers costs for network operators and their business customers
-  Based on our leading virtualized SBC and MTAS platforms
-  Highly resilient and easy-to-manage communication services
-  Global deployments serving millions of enterprise subscribers

DYNAMIC VOICE REDUNDANCY SOLUTIONS

Outages and downtime cost you time and money. You deserve multiple paths to ensure 100% voice uptime. Achieve greater peace of mind as CallTower's Managed Voice Continuity (MVC) protects against network disruptions with immediate and dynamic failover. You can assure the continuity of your business-critical voice applications with no customer intervention and over any internet connection. CallTower's expanded offering includes a wide range of circuit providers to offer carrier diverse flexibility.

BRING YOUR OWN BANDWIDTH

With a robust global network offering redundant connections through leading providers, CallTower can connect to almost any place at any time. Customers can also choose to maintain their own connections, bring your own bandwidth (BYOB) by procuring their own internet from a local service provider rather than using CallTower's own network.

BYOB = OWNERSHIP

ABOUT CALLTOWER



Since its inception in 2002, CallTower has become a leading provider of cloud-based, enterprise-class Unified Communications as a Service (UCaaS) and Contact Center as a Service (CCaaS) solutions for growing organizations worldwide. CallTower provides, integrates and supports industry-leading, cloud-based, UCaaS and CCaaS solutions, including Cisco® HCS, Cisco® Webex, Native Microsoft® Teams Direct Routing, Microsoft® Office 365, Enterprise Hosted Skype for Business, CT Cloud Voice, CT Cloud Boost, CT Cloud Meeting powered by Zoom and Cloud Contact Center for business customers.

CallTower enhances our clients' strategic and operational capabilities by integrating VoIP service, mobile applications, email hosting, unified messaging, instant messaging, audio, web and video conferencing, collaboration tools, contact center, cloud services and global networks solutions into one reliable platform.