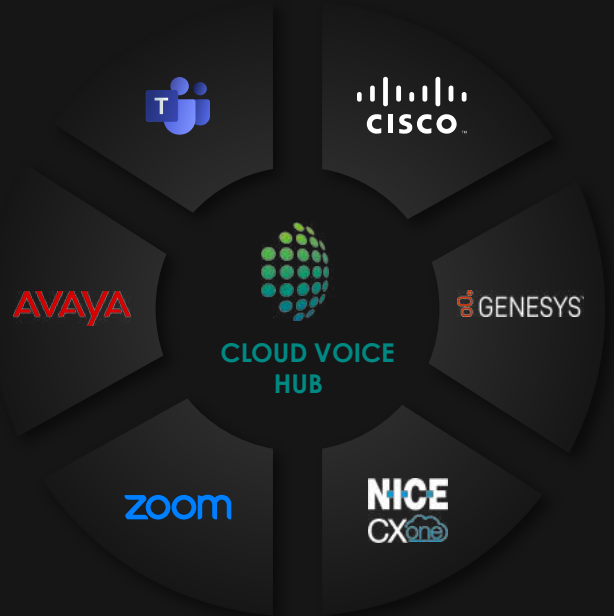


# GLOBAL PSTN

Give your communications platforms a voice.

## PURPOSE-BUILT CLOUD COLLABORATION

Cloud collaboration, UC and Contact Center tools have quickly enabled the new remote and distributed worker environment. However, these powerful “internal” communications tools often have limited access to the “outside” PSTN and call routing integration that enable a complete, cost effective enterprise telephony solution.



Cloud Voice Hub, the evolution of CallTower’s award-winning global SIP trunking service, is purpose-built to solve these challenges. Available in over 70+ countries, Cloud Voice Hub provides certified, secure cloud SIP PSTN connectivity to all major cloud collaboration, unified communications and contact center services including Cisco (Webex Calling and UCM Cloud), Microsoft Teams (Direct Routing), Genesys, Avaya, Zoom and NICE CXOne.

## ENTERPRISE BENEFITS:

Consolidate local PSTN in the Americas, EMEA and APAC

Single source, certified provider and PSTN management

Multi-platform on-net coordinated calling

CallTower Cloud SBCs eliminate need for customer SBCs

Zero-Outage, Globally Redundant Enterprise Service

## KEY FEATURES:



### Global PSTN Coverage for Collaboration, UC and Contact Centers Platforms

Consolidate local PSTN in the Americas, EMEA and APAC with local DID numbers and number portability in over 70 countries worldwide and fully integrated and certified with major collaboration providers including Cisco, Microsoft, Genesys, Avaya, Zoom and NICE InContact.



### Multiple Platform Integration and Migration Flexibility

Whether you have a single platform requiring certified cloud PSTN or multiple platforms requiring certified cloud PSTN and on-net calling capability, CallTower's Cloud Voice Hub has you covered. CallTower integrates disparate platforms with certified, cloud-based SBC on-net call routing which greatly simplifies management, reduces cost and enables more flexible migration strategies.



### Complete PSTN Service Features

Cloud Voice Hub provides complete local PSTN capabilities including local, long distance, on-net calling, toll-free, directory assistance, caller ID and emergency services.



### Certified Solutions Ensuring Performance

CallTower has certified its global PSTN infrastructure and networks with major collaboration providers including Cisco (Webex Calling and UCM Cloud), Microsoft Teams Direct Routing, Genesys, Avaya, Zoom and NICE InContact. Cloud Voice Hub combines these world-class collaboration tools with our world-class SIP PSTN services to provide a complete communications solution to meet the most challenging customer requirements.

## CLOUD VOICE HUB CERTIFIED INTEGRATIONS:



### Microsoft Teams

Enable full native PSTN voice capability to over 70+ countries for Microsoft Teams as an alternative to Microsoft calling plans and without the need for premise hardware.

Direct Routing utilizes CallTower's Microsoft Certified Session Border Controllers (SBCs) to deliver natively-connected, secure cloud voice in over 70+ countries. Connection from Microsoft Teams to our network is via a secure IP connection and is delivered as an end-to-end service with quality, geo-redundancy and high-availability. [Discover Direct Routing](#)



CallTower is Cisco's only certified global Cloud Connected PSTN Provider (CCPP) offering SIP Trunk services to Cisco UCM Cloud. UCM Cloud is hosted in Cisco's Webex data centers across the globe and offers the familiar CUCM design flexibility, features and user experience providing an ideal migration path to the cloud for enterprise customers. CallTower integrates its global dedicated, redundant infrastructure natively with Cisco to provide secure, QoS-based PSTN in over 70+ countries. [Discover Cisco UCM](#)

- Certified Webex Calling PSTN coverage in over 70+ countries covering Americas, EMEA and APAC.
- Seamless management via CUCM.
- Dedicated, redundant global infrastructure for secure, QoS-based calling.
- Consolidation of multiple country/market PSTN into centralized billing and management.
- Global DID/DDI phone number availability.
- In-country Call Termination with CLID and Special-Digits Localization.
- Emergency services support.



## WEBEX CALLING – CLOUD CONNECTED PSTN PARTNER (CCPP)

With Cloud Connected PSTN (CCPP) option, customers can use CallTower for their PSTN access. Through CCPP, Cisco seamlessly interconnects with CallTower to enable Webex Calling customers to have economical and reliable global PSTN in the cloud – without the need for any premises-based SBC/gateway. [Discover Webex Calling](#)

- Certified Webex Calling PSTN coverage in over 70+ countries covering Americas, EMEA and APAC.
- Seamless management via Cisco Control Hub.
- Dedicated, redundant global infrastructure for secure, QoS-based calling.
- Consolidation of multiple country/market PSTN into centralized billing and management.
- Global DID/DDI phone number availability.
- In-country Call Termination with CLID and Special-Digits Localization.
- Emergency Services Support

## INTERNATIONAL COVERAGE CAPABILITIES

From single site local deployments to international multisite deployments, CallTower has you covered with CallTower Network service coverage and certified install staff in over 70+ countries.

Argentina  
Bosnia and Herzegovina  
South Korea  
Russian Federation  
Brazil  
Bulgaria  
Taiwan  
Serbia  
Canada  
Croatia  
Thailand  
Slovakia  
Chile  
Cyprus  
Vietnam  
Spain  
Colombia  
Czech Republic  
Africa & Middle East  
Sweden  
Dominican Republic  
Denmark

Benin  
Switzerland  
Ecuador  
Estonia  
Georgia  
Ukraine  
El Salvador  
Finland  
Ghana  
United Kingdom  
Guatemala  
France  
Israel  
Asia  
Mexico  
Germany  
Kenya  
China  
Nicaragua  
Greece  
Saudi Arabia

Hong Kong  
Panama  
Hungary  
Turkey  
India  
Peru  
Iceland  
Uganda  
Indonesia  
Puerto Rico  
Ireland  
United Arab Emirates  
Japan  
United States  
Italy  
Oceania  
Kazakhstan  
Uruguay  
Latvia  
Australia  
Malaysia

Venezuela  
Lithuania  
New Zealand  
Russian Federation  
Virgin Island (US)  
Malta  
Netherlands  
Serbia  
Europe  
Monaco  
Norway  
Austria  
Montenegro  
Poland  
Belarus  
Philippines  
Portugal  
Belgium  
Singapore  
Romania