Experience the power of secure communication with MS Teams Direct Routing for GCC High

As the only proven provider delivering cloud-based Direct Routing in GCC High, CallTower delivers an International Integrated Office 365 Native Microsoft Teams experience.

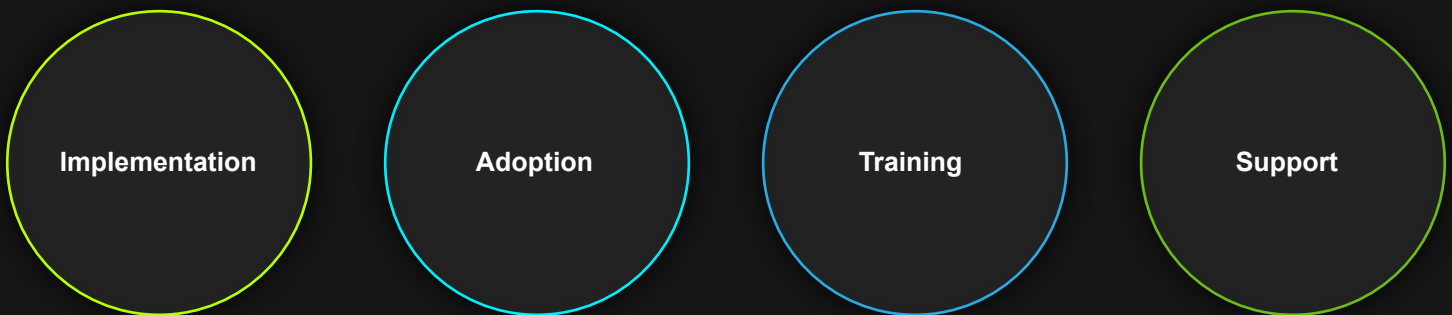## Introduction to CallTower's GCC High

CallTower's Microsoft Teams Direct Routing for Government Commercial Cloud High (GCC High or GCCH) is a unified communications and collaboration platform designed for customers with the highest security requirements, providing secure voice, video, messaging, and meetings, all in one place. GCC High is built on Microsoft Teams and runs on Microsoft Azure Government, which makes it one of the most secure cloud services available. It provides the same features as Microsoft Teams, with additional layers of security and compliance.

What is Microsoft Teams Direct Routing?

Direct Routing is a feature in CallTower's Microsoft Teams solution that allows users to use their existing phone system with Teams to make and receive calls. With Direct Routing, calls are routed to the Public Switched Telephone Network (PSTN) through a certified Session Border Controller (SBC). This allows users to have a seamless experience, as they can make and receive calls without leaving the Teams app. Direct Routing also provides flexibility and cost savings compared to traditional phone systems.

CallTower's GCC High Solutions

With CallTower's Microsoft Teams Direct Routing for GCC High, organizations at the GCC High level are ensured personalized systems for:

Implementation	Adoption	Training	Support

CallTower is the only provider enabling cloud-based Teams voice in GCC High. CallTower delivers GCC High with Conferencing and PSTN via Microsoft Teams Direct Routing.

While Microsoft Teams provides powerful tools for audio and video conferencing on top of its other communication options, voice is still an important element. Whether it's for connecting with people in areas with poor internet connectivity or simply the convenience of adding someone from their phone, companies need to have the dial-in option. If a defense contractor wants the ability to provide a call-in number for conferences, make callbacks to a person's phone, or even just to add someone to the conversation, then the ability to connect their cloud-based PBX through the PSTN is a must.

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Benefits of CallTower's GCC High Solution

Improved Collaboration

With CallTower's GCC High solution, users have access to a unified communication and collaboration platform, which improves communication and productivity.

Increased Security

CallTower's GCC High provides additional layers of security and compliance that are not available in other cloud services.

Flexibility

Direct Routing for GCC High allows users to use their existing phone system with Teams, providing greater flexibility and cost savings.

Using CallTower's GCC High Solution for Remote Work

With GCC High, users have access to all communication tools in one place, including video meetings, messaging, and file sharing. Direct Routing allows users to make and receive calls from anywhere, on any device, giving remote workers the ability to stay connected with their coworkers and clients from anywhere, without the need for additional hardware.

Understanding the Security Features of GCC High

Security Feature	Description
Encrypted Communications	All communication on CallTower GCC High is encrypted in transit and at rest.
Advanced Threat Protection	CallTower GCC High provides advanced threat protection against malware and phishing attempts.
Compliance	CallTower GCC High is compliant with the most stringent industry standards, including HIPAA, FEDRAMP, and CJIS.

CallTower's Microsoft Teams Direct Routing for GCC High is built on Microsoft Azure Government, which meets the highest security, privacy, and compliance standards. It also provides additional security features, such as encrypted communication, advanced threat protection, and compliance with industry standards. Direct Routing also provides security features, such as network security and secure authentication, to ensure that calls are secure and encrypted.

Cost Considerations for CallTower GCC High and Direct Routing

With Direct Routing, users can use their existing phone system, which can reduce hardware costs. Additionally, CallTower GCC High has a pay-per-user pricing model, allowing users to only pay for what they use.

Network and platform are completely optimized for voice

Re-route phone numbers when Microsoft has an outage

CallTower Advantage

24/7/365 – Tier 1 & Tier 2 support

Emergency services in 36 International countries

Seamless porting from any platform

No networking or edge equipment needed

Conclusion

CallTower GCC High and Direct Routing are an excellent solution for organizations that have high security requirements, remote workers, or those who want to improve collaboration and productivity. With additional layers of security, compliance, and flexibility, CallTower GCC High and Direct Routing are a reliable and cost-effective solution for any organization.

For More Information

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