

CONNECTING THE WORLD

Stay **Connected.** Stay **Ahead.**

Global Collaboration

Combine the power of global voice with key business integrations and unleash a modern, enterprise-grade unified communications and collaboration solution that empowers companies to enable their people to stay connected, productive and happy.

By keeping information flowing across teams, time zones and projects, and giving team members the flexibility to be connected from anywhere.





Delivering Global Enterprise Collaboration, UCaaS and CCaaS Solutions

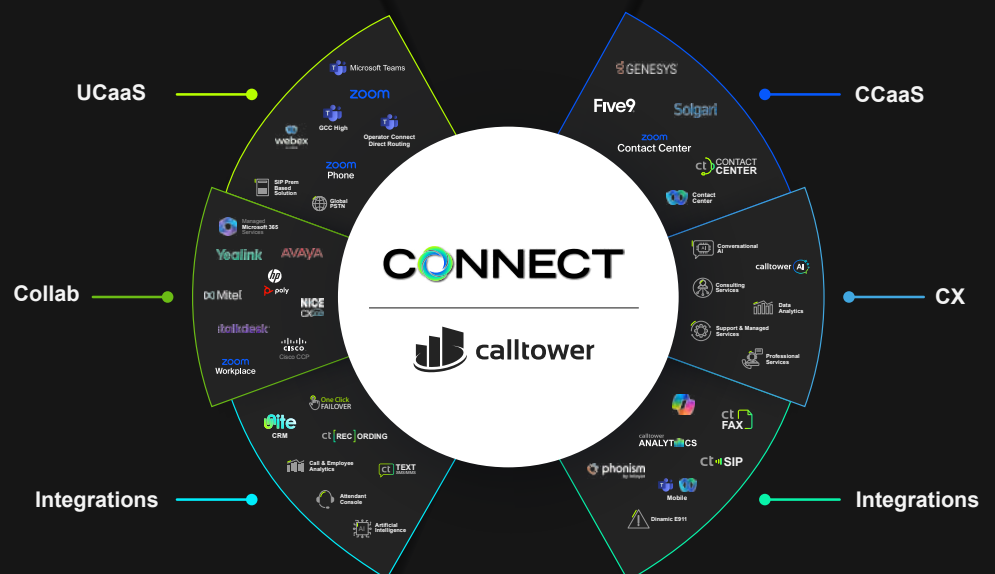
Combine the power of global voice enablement with key business integrations and unleash the full power of a modern, enterprise-grade unified communications and collaboration solution

Call, chat, or video with anyone, anywhere, inside or outside your organization, from a single, dedicated geographic number, empowered by 15 geo-redundant data centers



Globally collaborate to anyone
inside or outside your
organization from a single,
dedicated geographic number.

Collaborate with ease,
managing your business
communications from a single,
integrated platform regardless
of your disparate locations.



International Microsoft Teams phone system using CallTower's Operator Connect or Direct Routing solutions enables direct dial and team collaboration from Office 365

CallTower's multinational Microsoft Teams Phone System offers a single unified and secure Global Phone System for Office 365, with ultra-competitive global call plans. Now your team can communicate using a single system, with a single provider, rather than using different Phone Systems and a different provider in each country.



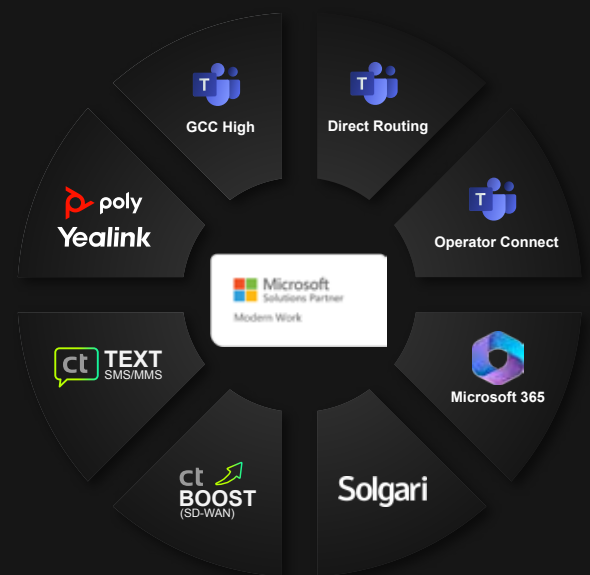
Microsoft 365 on its own is a powerful enabler but extending it using CallTower's multinational Microsoft Teams Phone System brings your world together.

CallTower's multinational Microsoft Teams Phone System connects calls to landlines, mobiles or international destinations from a single, dedicated geographic number through Teams to anywhere in the world.

You can keep your existing PSTN Phone numbers. Number portability allows you to move existing numbers to your new system, or you can choose to allocate new numbers. You can now truly deliver and manage your business communications from a single, integrated platform regardless of where you are.

Workplace Collaboration

Transform the way you connect by combining CallTower's multinational Microsoft Teams Phone System global voice and the best of Microsoft's cloud collaboration tools. Global Enterprise Grade Voice services Communicate through chat, meetings, video and voice calls to anyone inside and outside your organization. Host audio and web conferences. Make calls to landlines, mobiles or international destinations from a single, dedicated geographic number from 6000 cities globally. Collaborate with ease, managing your business communications from a single, integrated platform regardless of your disparate locations.



CallTower's multinational Microsoft Teams Phone System is our world class network of Teams nodes, using high quality Calling Line ID (CLI) routes



Global Enterprise Voice services

We use the highest quality network solutions with multiple layers of routing redundancy. Our network integrates seamlessly with the Teams Phone System to deliver exceptional call quality.



Global Teams Phone Service

We connect our Teams network node Session Border Controllers directly into Azure. This gives us the shortest possible routes giving us the best Global call quality and the lowest possible latency. Combined with direct access over fiber routes to our 24 Global POPs, with CallTower's multinational Microsoft Teams Phone System deployments are available throughout APAC, The Americas and Europe.



International geographic DIDs

CallTower can provide Geographic or local numbers in most countries. Where numbers are not available, we have the capacity to generate an alias number for most countries.



One Click Failover

CallTower's One Click Failover solution forwards phone numbers during the possibility of a Microsoft Teams interruption of service. This allows organizations to still receive critical or valuable inbound calls until connectivity is restored individual and contact center users as well as automated attendants. When this option is enabled, all predetermined programmed Teams numbers from that organization will forward to the user-specified alternative device/application.

Why CallTower's Multinational Microsoft Teams Phone System?

Our Global MS Teams Calling network gives your business one provider and one phone system globally. Using the Microsoft Teams Phone System, our Global Teams network delivers high quality calls, with low latency while keeping the calls in region enabling rapid global deployments.

Benefits:

Network and platforms completely optimized for voice

Highly scalable to grow or contract to meet your business needs

Multi redundant, robust global links; enterprise grade routes

POPs in 24 Locations, for low latency pathways

Geographic DIDs available

Low-cost rates globally

Direct connection via Azure = low latency + control

Quality assured CLI routes, highest quality global routes

Number portability, keep your numbers

Client success management, training, knowledgebase + 24/7/365 support

CallTower is a Cisco Certified Calling Provider for Webex

Cloud Connect for Webex Calling delivers connectivity through a world-class selection of Certified Calling Providers. CallTower is honored to be a Cisco Certified Calling Provider.

CallTower enables you to deliver a full **Global Cloud Connect for Webex Calling solution** with natively integrated PSTN within Webex Calling.

As a Cisco Certified Calling Provider, CallTower has completed a rigorous certification process to ensure end-to-end compatibility with Webex Calling. This in-depth process ensures that customers receive consistently high-quality and reliable services from Cisco Certified Calling Providers.

Customers can be confident that CallTower will support a wide range of Webex deployments, including basic calling scenarios, enterprise-scale Webex Calling, Webex Dedicated Instance migrations, and demanding high-volume Webex Contact Center deployments.

Built to support multisite and global multi-national networking requirements

Dedicated, redundant global infrastructure for secure, QoS-based calling

Flexibility to support a mix of on-premises and cloud system deployments with scalability

Global DID/DDI phone number availability

In-country Call Termination with CLID and Special-Digits Localization

Emergency services support

Secure and reliable cloud service and implementation

Global enterprise deployments as a sole-source provider

CallTower - Cisco Certified

Webex Calling

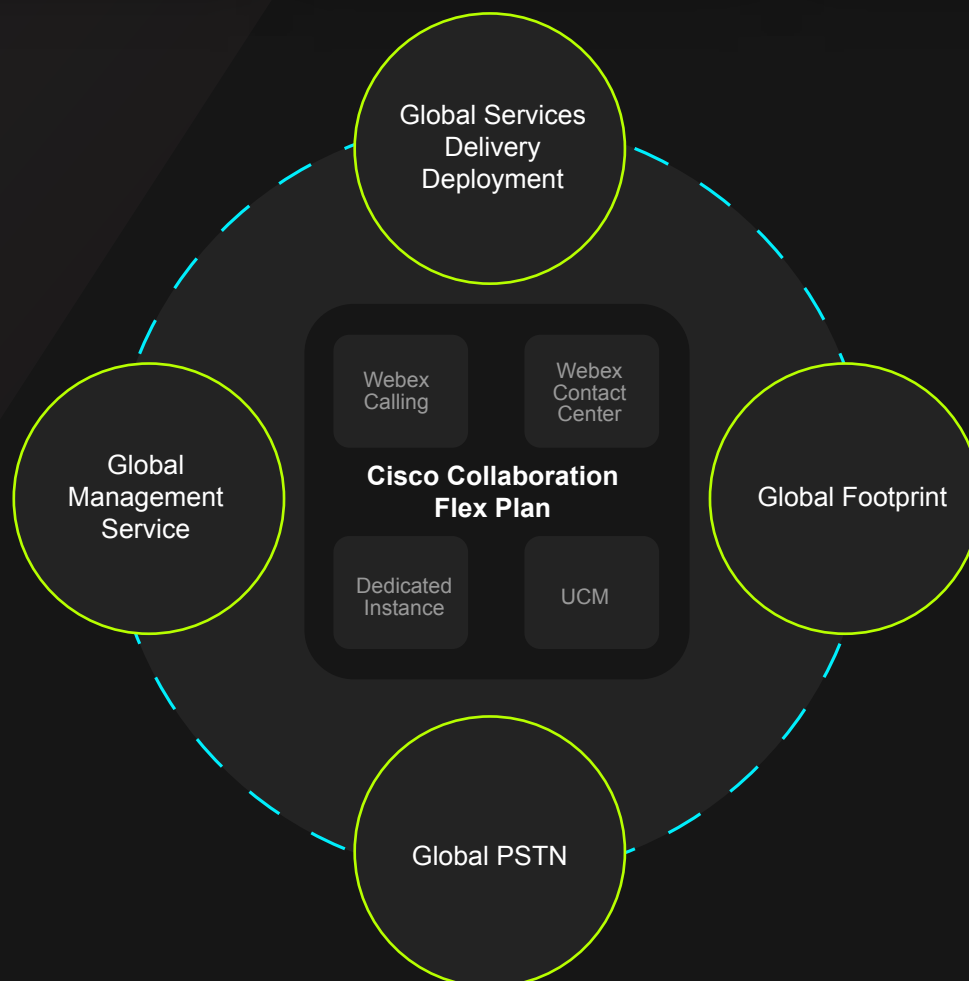
- SP version - Integrated with CallTower Global PSTN
- Global PSTN and Support

Webex Contact Center

- Integrated with Global PSTN
- Integrated with Speech IVR
- Integrated with Webex Calling

Webex Meetings & Teams

- Bundling and EA

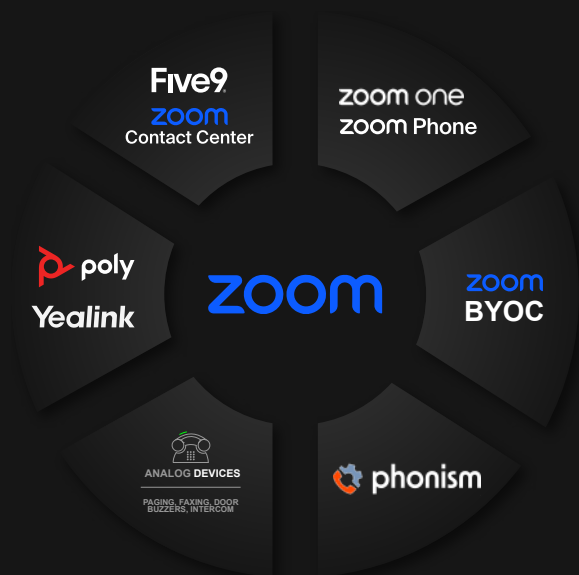


Customer Focused and Zoom Approved

CallTower delivers a unified, simplified, fast and high-quality Zoom Calling experience. Zoom's Calling allows you to redirect your existing voice circuits, trunks and DID's with CallTower to the Zoom cloud. CallTower Connect, is a revolutionary provisioning platform that enables admins and users to easily personalize and control their CallTower services and solutions. Give your communications platforms a voice with purpose-built cloud collaboration with our award-winning, world-class, carrier-grade PSTN voice.

Enable your own Zoom Calling Service

By interfacing with the ZOOM API through CallTower Connect and acting as the "front end" for a partner's network, CallTower does all the heavy lifting, essentially meshing CallTower's carrier-grade redundant network delivering the most optimal routing and resilient delivery of services through Zoom Calling.



Zoom Calling

Zoom Calling is a unified, simplified, fast high-quality calling experience. Zoom bring your own carrier (BYOC) allows you to keep your current PSTN provider so you can redirect your existing voice circuits/trunks to the Zoom cloud.

CallTower Connect

CallTower Connect is a revolutionary provisioning platform that enables admins and users to easily personalize and control their CallTower services and solutions.

Global PSTN

Global PSTN – give your communications platforms a voice with purpose-built Cloud Collaboration with our award-winning, world-class carrier-grade PSTN Voice.

The CallTower Zoom Calling Advantage

CallTower has a dedicated Telecom Team with more than 20+ years of porting experience.

Domestic and International Calling

Network and platforms are completely optimized for voice

DID Routing

Extensive carrier connections with 15+ Voice carriers and 30+ Internet peering partner

E911 Provisioning

SIP Trunk Management

Currently Managing 500,000+ DIDs

Providing Phone Services in more than 70+ countries

DID Reporting tools

Daily CDRs

Call Analytics

Direct Connectivity to Zoom

Analog Device Support – faxes, paging, door buzzers, security gates, credit card machines

CallTower is in a **UNIQUE** position in the marketplace delivering industry-leading



Empowered by **25+** Key Business Integrations

Providing an environment where these solutions can work together – enabling customers with a choice (down to the user level) and keeping the internal calls between these platforms on-net enabling additional cost savings.

These solutions are all provisioned through CallTower Connect, our proprietary provisioning portal.

Are you ready to **Stay Connected & Stay Ahead?**

Let's Connect