

## ENTERPRISE QUALITY - FEATURE RICH

CallTower and Cisco are ensuring businesses reach their full communication potential and stay competitive, with the most advanced capabilities in today's changing market climate. Discover easy to use business communication technology tools that support mobility, messaging, conferencing and presence management.

### ADVANTAGES WITH CALLTOWER:

- 24/7/365 US-based support and implementation
- Call Recording
- Integrate with Skype for Business
- CallTower Connect for Cisco Phone Administration and User Management
- AD-Sync

## Magic Quadrant for Unified Communications

Figure 1. Magic Quadrant for Unified Communications



## Cisco Feature Matrix

Features	UC Virtual w/ Voicemail	Basic Phone User	UC Seat w/ Voicemail	UC User w/ IM & Presence
Cisco Unified Communications Manager	✓	✓	✓	✓
End User/Admin Portal Login	✓		✓	✓
Voicemail	✓		✓	✓
Call Hold		✓	✓	✓
Find-Me-Follow-Me			✓	✓
911 Service		✓	✓	✓
Extension Dialing		✓	✓	✓
Hunt Groups		✓	✓	✓
Auto Attendants			✓	✓
Remote Connectivity Solution		✓	✓	✓
Direct to Voicemail (DVM)	✓	✓	✓	✓
*Voice to Text Translation	✓		✓	✓
Soft Phone Client				✓
Instant Messaging & Presence				✓
<b>Total Cost per month per user</b>	<b>\$9.95</b>	<b>\$12.95</b>	<b>\$23.45</b>	<b>\$26.45</b>

\*Voice to Text Translation is an add-on feature. Contact sales for pricing.

### SUPPORTED DEVICES



Cisco 6901



Cisco 7821



Cisco 7841



Cisco 8831



Cisco 8811



Cisco 8841



Cisco 8851



Cisco 8861



Cisco 8845



Cisco 8865



Cisco 8941

\*Ask a sales representative about supported legacy Cisco devices

plantronics®

Jabra®



Plantronics Blackwire C Series



Plantronics H-200 Series



Plantronics Savi 440M



Plantronics 740M-745M



Plantronics Calisto P620-M



Plantronics Calisto P800



Plantronics Voyager Legend UC



Jabra Motion UC