

WEBEX CALLING

CallTower's Cisco solutions deliver the ultimate in unified communications empowering a secure and seamless user experience.

ENTERPRISE QUALITY – FEATURE RICH

As organizations become more complex their employees need smarter, and better ways to collaborate. This experience should connect people, information and their teams.

Cisco UC offers this experience – and it is the most secure IP telephone system available.



CallTower's Cisco solutions provide the ultimate unified communications capability for all businesses, no matter how small or large. It delivers a seamless user experience with high-quality, scalable web and video capabilities. CallTower's Cisco offerings are easy-to-use business communication technology tools that support mobility, messaging, conferencing and presence management.

CISCO VOICE SOLUTIONS:

HCS

Webex Dedicated Instance

Webex Calling

Webex Contact Center

THE CALLTOWER ADVANTAGE

Current Environment Feature Parity

License Management

Management of Maintenance

Ad-Sync

”

To replace our current system would have been \$300,000 CapEx, plus we were spending \$25,000 monthly on calling plans. With CallTower, we invested \$15,000 on our monthly recurring license model.

- Anthony Lopez | Senior Director of Technology, Tourneau

[Download Case Study](#)

CISCO UC

Cisco UC provides comprehensive collaboration-as-a-service. The basic capabilities and benefits of this robust offering include corporate telephony, unified communications, conferencing, contact center and the following Key Enhanced Features:

Visual Voicemail:

Visually review messages on phones with supported displays, allowing users to select which messages to open

Dial Plan Enhancements:

Enables 10-digit dialing, placing a call directly from Missed Calls and Received Calls without edits

Cisco Unity Connection:

For Auto Attendants and Voicemail

Improved Fraud:

Admins can block calls to certain territories on a country-by-country basis

Unity Voicemail:

Easier CallTower Connect provisioning and scheduling, plus scheduled Call Routing

Busy Lamp:

Combining speed dial and line presence, see which lines on your system are free

Custom Phone Wallpaper

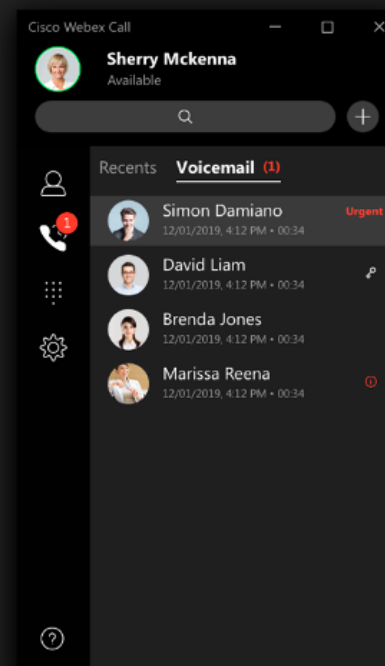
Enhanced Dial Plan Flexibility:

Choose which dial-out number to use, or no number at all



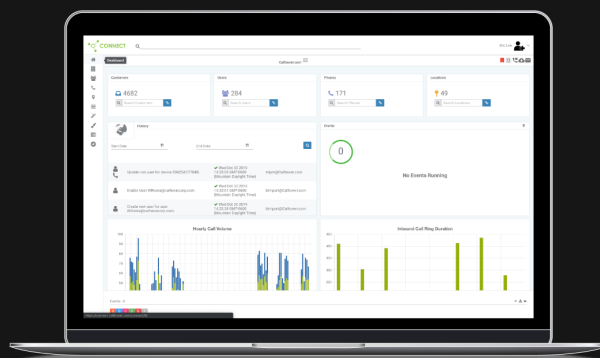
The app is designed for continuous team collaboration with video meetings, group messaging, file sharing and white boarding. Teams can get the full experience and external guests like partners, customers and experts can be added for collaboration.

Explore Webex



CallTower Connect simplifies the set-up and management of CallTower services like Cisco – facilitated within one easy to use online or mobile app. The provisioning application is launched by an end-user or company administrator to add or manage CallTower hosted services. The workload of administrators will decrease as users gain access to a simplified panel where changes to Cisco can be made without a call to support.

Learn More



DEVICES

CallTower is a leading provider of a wide range of high quality phones corded and wireless phones, sidecars, and conference phones to fit any size of organization's needs. We offer various options that give you the best flexibility in the industry. Purchase, rent, or lease-to-own any device CallTower supports.



[View Supported Devices](#)

ABOUT CALLTOWER

Since its inception in 2002, CallTower has evolved into a global cloud-based, enterprise-class Unified Communications, Contact Center and Collaboration solutions provider for growing organizations worldwide.

CallTower provides, integrates and supports industry-leading solutions, including Operator Connect Microsoft® Teams, Teams Direct Routing, GCC High Teams Direct Routing, Office 365, Cisco® Webex Calling / UCM, Cisco® CCPP, Zoom (BYOC), CT Cloud UCaaS and four contact center options, including Five9 for business customers.

[Schedule Webex Consultation](#)