



Hosted Collaboration Solution (HCS)

Leverage Your Business with Hosted Cisco Solutions

INDUSTRY-LEADING CLOUD COLLABORATION SERVICES

CallTower provides enterprise IP telephony feature sets that organizations demand today and supports advanced capabilities of the current versions of Cisco, including mobility, messaging, conferencing and presence management services.

Cisco HCS provides comprehensive collaboration-as-a-service. The basic capabilities and benefits of this robust offering include:



Corporate Telephony

Deploy a cloud-hosted PBX for full-featured, enterprise-grade IP telephony for any size organization.

Unified Communications

Enjoy voice and video calling, mobility, unified messaging, presence, and chat on any device.







Conferencing

Engage co-workers, customers, and partners. Experience better meetings with high-definition video and screen sharing.

Contact Center

Create differentiated customer experiences with omnichannel customer care.

THE CALLTOWER ADVANTAGE

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 No Cap-Ex
- 
 License Management
- 
 Management of Maintenance
- 
 Feature Rich Call Manager
- 
 AD-SYNC
- 
 Provisioning Portal

COLLABORATION FOR BUSINESS YOUR WAY

As organizations become more complex their employees need smarter and better ways to collaborate. This experience should connect people, information and their teams.

CallTower's Hosted Cisco HCS solutions, Cisco Webex Meetings, Cisco Webex Teams, provides the ultimate in unified communications capabilities for all businesses no matter how small or large. Delivering a seamless user experience with high-quality, scalable web and video capabilities.



ABOUT CALLTOWER

CallTower exists to enable people to easily connect to transact business communications. Since its inception in 2002, CallTower has become a leading provider of cloud-based, enterprise-class Unified Communications solutions for growing organizations worldwide. CallTower provides, integrates and supports industry-leading, cloud-based, Unified Communications and Collaboration solutions, including Cisco® HCS, Cisco Webex Teams, Cisco Webex Meetings, Microsoft® Teams, Skype for Business, CT Cloud Voice, Office 365, CT Cloud Meeting Powered by Zoom services for business customers.

CallTower enhances our clients' strategic and operational capabilities by integrating VoIP service, mobile applications, email hosting, unified messaging, instant messaging, audio, web and video conferencing, collaboration tools, contact center, cloud services and global networks solutions into one reliable platform.