

# CallTower's Webex Calling and Dedicated Instance

CallTower's Webex Calling and Dedicated Instance solutions are robust communication solutions that offer a host of advanced features that make business communications easy, efficient and secure.

## Why CallTower's Webex Calling?

**CallTower** is a leading provider of enterprise-class unified communications solutions, delivering hosted VoIP and collaboration services to businesses of all sizes.

With CallTower's Webex Calling and Dedicated Instance, businesses can connect and collaborate more effectively by having information at their fingertips and facilitating communication among team members from any location.



### Scalability

CallTower Webex Calling and Dedicated Instance are scalable solutions that can easily adapt to the changing needs of businesses.

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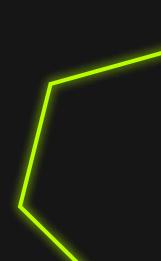
### Reliability

With CallTower's reliable network and 24/7 support, businesses can ensure that their communication channels are always up and running when they need it.

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#### Easy to Use

CallTower Webex Calling and Dedicated Instance are user-friendly solutions that provide a seamless experience across all devices and operating systems.





### **Features of Webex Calling**

Webex Calling is a cloud-based collaboration solution that allows users to make and receive phone calls, send messages, and collaborate with team members from any device, anywhere in the world. It is a feature-rich solution that offers HD voice and video calling, screen sharing and more.

### **Features and Benefits**

### **Cloud-based solution**

Easily scalable and accessible from any device and location

#### **Enterprise-grade security**

Protects sensitive business information from unauthorized access and cyber threats

#### **Integrates and Customization**

Customize your communication solution with integrations for apps like Outlook, Salesforce, and more

### Webex Dedicated Instance

#### **Enhanced Cisco Webex Calling**

A Dedicated Instance is a Webex Calling environment that is exclusively reserved for a single organization. It offers dedicated resources, customized policies, and access to exclusive features, making it a suitable solution for businesses with complex requirements.

Dedicated Instance ensures security and reliability while providing flexibility and scalability to meet evolving organizational needs.

24/7 support ensures that business operations run smoothly and uninterrupted

### Benefits of CallTower Webex Calling and Dedicated Instance

CallTower Webex Calling and Dedicated Instance offer numerous benefits that can improve the productivity and efficiency of businesses of all sizes. Some of the benefits include:



### Not one size fits all ...

- Expertise in on-premise to cloud migration
- 2 International Hybrid Webex and MSFT Teams Environments with key integrations, including Contact Center
- 3 White glove implementation ensuring a gradual shift in solutions enabling adoption
- Scalable/Flexible/Customizable
- 5 CallTower Connect Provisioning portal with 25+ APIs



### **CallTower's Global Webex Initiatives**

CallTower's commitment to providing global communication solutions is reflected in its Webex initiatives. By leveraging the power of Webex, CallTower is able to offer businesses a suite of tools that allow them to communicate and collaborate with ease, no matter where they are in the world. With cloud-based solutions, enterprise-grade security, and 24/7 support, CallTower's Webex initiatives are designed to help businesses stay connected and productive, no matter where they are.



