

CallTower's App for Zoom Product Guide

Customer Focused and Zoom Approved

CallTower delivers a unified, simplified, fast and high-quality Zoom Calling experience. Zoom's Calling allows you to redirect your existing voice circuits, trunks and DIDs with CallTower to the Zoom cloud. Through CallTower Connect a revolutionary provisioning platform that enables admins and users to easily personalize and control their CallTower services and solutions. Give your communications platforms a voice with purpose-built cloud collaboration with our award-winning, world-class, carrier-grade PSTN voice.

Enable Your Own Zoom Calling Service

By interfacing with the ZOOM API through CallTower Connect and acting as the "front end" for a partner's network, CallTower does all the heavy lifting, essentially meshing CallTower's carrier-grade redundant network delivering the most optimal routing and resilient delivery of services through Zoom Calling.

zoom

CallTower's App for Zoom is a unified, simplified, fast high-quality calling experience. Zoom bring your own carrier (BYOC) allows you to keep your current PSTN provider so you can redirect your existing voice circuits/trunks to the Zoom cloud.

CONNECT

CallTower Connect is a revolutionary provisioning platform that enables admins and users to easily personalize and control their CallTower services and solutions.

GLOBAL PSTN

Global PSTN – give your communications platforms a voice with purpose-built Cloud Collaboration with our award-winning, world-class carrier-grade PSTN Voice.

CallTower's App for Zoom delivers voice connectivity through a geo-redundant voice network, enabling Zoom as a corporate telephone system. With a direct connection between Zoom and CallTower's cloud-based global voice network, CallTower offers seamless integration enabling a secure, resilient and cost-effective managed voice service that is customer focused. CallTower empowers customer experience with unified, simplified, high-quality Zoom Calling and 24/7/365 support. CallTower's App for Zoom also provides instant access for placing new orders and checking on placed orders via CallTower Connect.

CallTower's App for Zoom is a global calling solution that delivers services to 70+ Countries and 6000 cities using high quality Calling Line ID (CLI) routes – providing simple, global landline and mobile calling. **Empowering Business with 25+ Integrations**

Dedicated Telecom Team with more than 20+ years of porting experience

Providing Phone Services in 70+ countries

Global Calling

Partnered with 21 carriers globally

Network and platforms are completely optimized for voice

DID Reporting tools

DID Routing

Daily CDRs

Extensive carrier connections with 15+ Voice carriers and 30+ Internet peering partner

Call Analytics

E911 Provisioning

Contact Center and CRM Integration

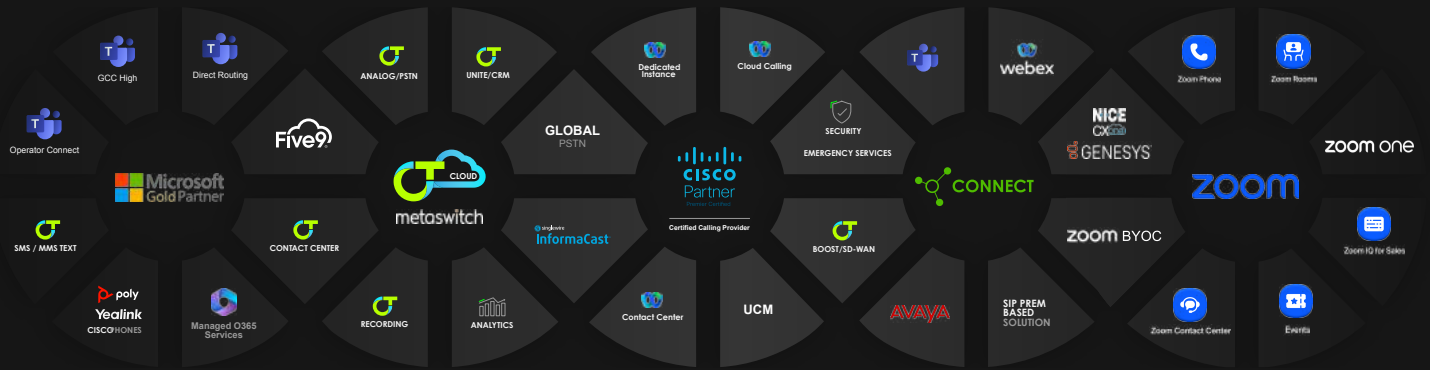
SIP Trunk Management

Direct Connectivity to Zoom

Currently Managing 500,000+ DIDs

And more...

Coming Q1 2022 to CallTower's App for Zoom:



zoom one

Zoom Meetings

Bring teams together over video with smart features that make it easy to share information and look and sound your best.

Zoom Chat

Group and 1:1 messaging to keep projects moving outside of calls and meetings with file sharing, integrations, and more.

Zoom Phone

Place and accept calls from your desk phone, mobile or softphone, send SMS texts, and manage multiple calls at once with ease.

Zoom Whiteboard

Brainstorm, share ideas, and plan with our virtual whiteboard that works across devices and products.



Zoom Events

Trusted Video Platform // Simplified Experience // Engaging Solution



Zoom Contact Center

An omnichannel cloud contact center solution optimized for video. Zoom Contact Center helps businesses deliver prompt, accurate, and highly personalized customer experiences that drive loyalty

Redefine your customer engagements and enhance agent experiences:

Intelligent self-service and routing provides instant, accurate resolution 24/7 and reduces call volume with conversational AI chatbot

One experience for unified communications and contact center:

Easily reach back-office experts while engaging with customers

Video optimized high-touch engagements:

Built-in video helps you solve issues faster with screen share, file share and chat

Let's Connect