

CallTower's Core Offerings



Microsoft Teams Voice

CallTower delivers Teams Voice via Direct Routing and/or Operator Connect + GCC High for Government

Webex by Cisco

As a CCCP, CallTower delivers Webex Calling, Dedicated Instance and Contact Center

Zoom

CallTower does the heavy lifting for Zoom Calling and Zoom Phone to CT's voice optimized network

Contact Center Solutions

Multiple Contact Center Solutions for optimal CX, including Five9 and Solgari

Global Coverage

100% Georedundant Private Cloud in 70+ Countries & 6000 Cities with 45+ Carriers & Internet Peering Partners

Key Business Integrations

SMS/Text Messaging, CRM Integration, Attendant Console, Analytics and more

Voice Redundancy

MVC, CT Cloud Boost and One Click Failover - Re-Route phone calls when during a Microsoft outage

E911 Systems

Mass Emergency Notification Systems and regulated E911 Services in 30+ Countries

CallTower Connect

Proprietary, user-friendly admin portal for managing solutions and integrations with premise-based PBXs

Analog Devices

Desk phones, fax, paging, door buzzers, etc.

Implementation

White Glove Implementation and Number Porting
"The Last Telecom Port You'll Ever Need"

Training & Support

Live Training and 24/7/365 Support