

STAY CONNECTED. STAY AHEAD.

With the evolution of the telecom industry, CallTower has expanded into a hosted unified communications and collaboration solution provider; changing the way people communicate around the world.

Our mission is to enable people to easily connect and get work done

ONLINE PROVISIONING IN **CONNECT** calltower

UCaaS Solutions



CCaaS Solutions



Collaboration



Integrations

 **webex**
by CISCO

 Microsoft Teams

 **zoom**  **VOICE/SIP**

 **Five9**

 **Solgari**
Contact Center

 **CONTACT CENTER**

 **Contact Center**

 **MEETING**
POWERED BY ZOOM

 **webex**
by CISCO



Microsoft 365

 **zoom** **SD-WAN**

PSTN Connectivity

 **singlewire**
software

 **GENESYS**

 **Atmos**  **NICE CXone**



calltower

Transforming how we connect across the globe! Dive into the future of global communication with CallTower, where the forefront of innovation meets the vast expanse of connectivity. CallTower is revolutionizing communications through cutting-edge technology. CallTower delivers seamless MS Teams, Zoom, and Webex voice solutions elevated by the integration of AI technology, comprehensive contact center solutions and one-click failover, marking a significant milestone in the communication landscape.

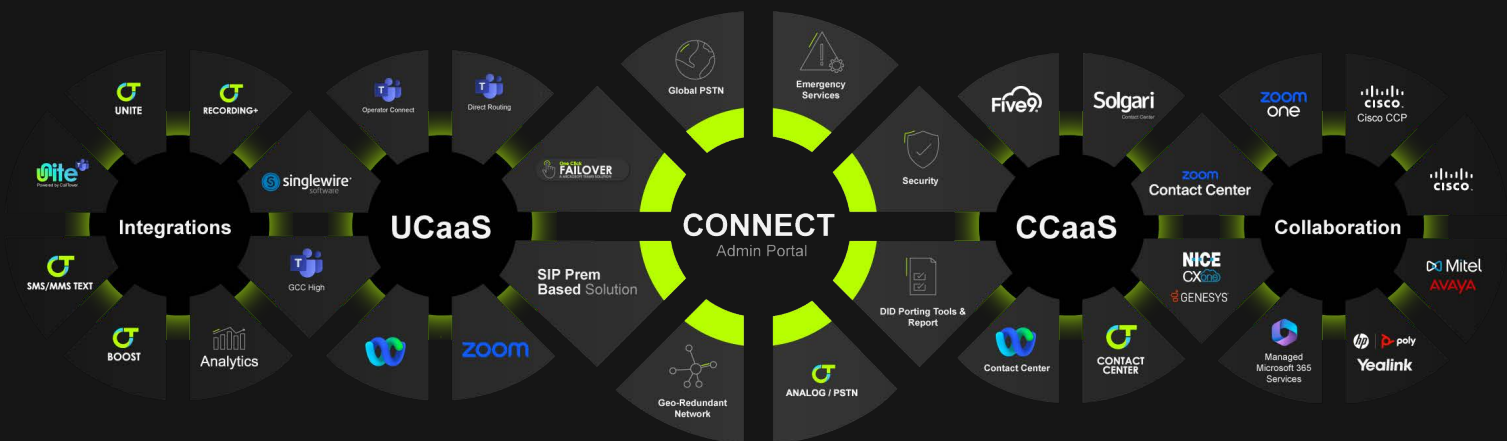
Since its foundation in 2002, CallTower has grown into a leading cloud communication (unified communications, contact center, and collaboration) solutions provider for organizations expanding on a global scale. CallTower stands out by offering, integrating, and supporting top-tier solutions, including Operator Connect for Microsoft® Teams, MS Teams Direct Routing, GCC High Teams Direct Routing, Microsoft® 365, Cisco® Webex Calling / UCM, Cisco® CCP, Zoom Phone, Zoom (BYOB), and a selection of four contact center options, featuring Five9 for its business clientele.

Our unmatched implementation and support teams have deployed and supported thousands of users, enabling solutions around the corner and across the globe. All projects receive a designated product manager who secures a seamless implementation and training success plan.

CallTower has expanded its reach to over 70+ countries. With 11 Data Centers, managing over 750,000 users globally.

CallTower Advantage

CallTower has a dedicated Telecom Team with more than 20+ years of porting experience + more than 25-key integrations through CallTower Connect





- Certified SPLA Partner Since 2008
- Cloud Service Provider Since 2014
- Teams Direct Routing Since 2018
- GCCH Teams Direct Routing Since 2019
- Operator Connect Launch September 2021
- Top 100 CSP Growth Partners 5-Years Running
- Solutions Partner for Modern Work 2022
- Scale-Managed Partner
- ECIF



- Metaswitch
- Hosted PBX UC
- SIP-Trunking
- Class5 Telco Switching
- Geo Redundant & Carrier Grade
- Key integrations
- CT Cloud Meeting powered by Zoom



- Partners since 2002
- Cisco Premier Partner 2008
- Collab specialization for HCS 2019
- Cloud Connected Calling Partner 2021
- Certified Advance Collaboration Architecture Specialized Partner
- First to deploy UCM in a private cloud
- Contact center integrations since 2010
- Cisco certifications held: CCENT, CCNA/CCDA, CCDP/CCNP
- Cisco Webex Calling (SP)
- Cisco Webex Contact Center (SP)
- Cisco Webex Calling for VARs – Cloud Connected PSTN (CCP)
- Americas, EMEA and APAC
- Cisco UCM Cloud – Cloud Connected PSTN
- Cisco SIP Trunking for legacy systems

Let's Connect