

# STAY CONNECTED. STAY AHEAD.

With the evolution of the telecom industry, CallTower has expanded into a hosted unified communications and collaboration solution provider; changing the way people communicate around the world.

# Our mission is to enable people to easily connect and get work done

## ONLINE PROVISIONING IN

UCaaS Solutions



CCaaS Solutions




Collaboration



Integrations

 **webex**  
by CISCO

 Microsoft Teams

 **zoom** 

 **Five9**

 **Solgari**  
Contact Center

 **CONTACT CENTER**

 **CONTACT CENTER**

 **MEETING**  
POWERED BY ZOOM

 **webex**  
by CISCO



Microsoft 365

 **zoom** **SD-WAN**

**PSTN Connectivity**

 **singlewire**  
software

 **GENESYS**

 **Atmos**  **NICE CXone**



**calltower**

The support and patronage of our customers inspires us to exceed expectations. CallTower exists to enable people to easily connect to transact business communications. Since its inception in 2002, CallTower has become a leading provider of cloud-based, enterprise-class Unified Communications and Contact Center solutions for growing organizations worldwide.

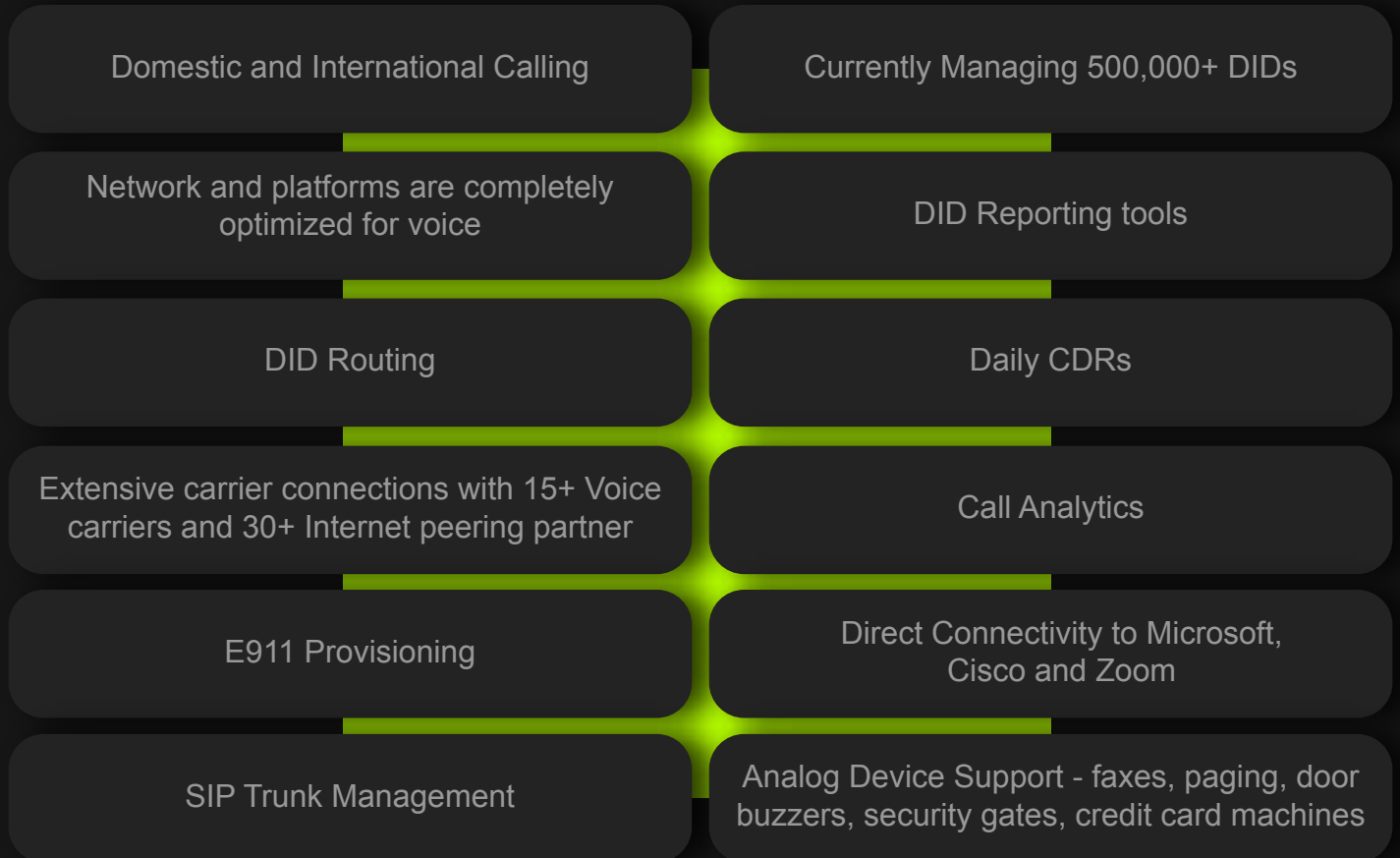
CallTower provides, integrates and supports industry-leading solutions, including Operator Connect Microsoft® Teams, Teams Direct Routing, GCC High Teams Direct Routing, Office 365, Cisco® Webex Calling, Cisco® CCPP, Zoom (BYOC), Zoom Phone, CT Cloud UCaaS and four contact center options, including Five9 for business customers.

Our unmatched implementation and support teams have deployed and supported thousands of users, enabling solutions around the corner and across the globe. All projects receive a designated product manager who secures a seamless implementation and training success plan.

**CallTower has expanded its reach to over 70+ countries. With 11 Data Centers, managing over 750,000 users globally.**

# CallTower Advantage

CallTower has a dedicated Telecom Team with more than 20+ years of porting experience + more than 25-key integrations through CallTower Connect





- Certified SPLA Partner Since 2008
- Cloud Service Provider Since 2014
- Teams Direct Routing Since 2018
- GCCH Teams Direct Routing Since 2019
- Operator Connect Launch September 2021
- Top 100 CSP Growth Partners 5-Years Running
- Solutions Partner for Modern Work 2022
- Scale-Managed Partner
- ECIF



- Metaswitch
- Hosted PBX UC
- SIP-Trunking
- Class5 Telco Switching
- Geo Redundant & Carrier Grade
- Key integrations
- CT Cloud Meeting powered by Zoom



- Partners since 2002
- Cisco Premier Partner 2008
- Collab specialization for HCS 2019
- Cloud Connected Calling Partner 2021
- Certified Advance Collaboration Architecture Specialized Partner
- First to deploy UCM in a private cloud
- Contact center integrations since 2010
- Cisco certifications held: CCENT, CCNA/CCDA, CCDP/CCNP
- Cisco Webex Calling (SP)
- Cisco Webex Contact Center (SP)
- Cisco Webex Calling for VARs – Cloud Connected PSTN (CCPP)
- Americas, EMEA and APAC
- Cisco UCM Cloud – Cloud Connected PSTN
- Cisco SIP Trunking for legacy systems

**Let's Connect**