calltower   **webex** by CISCO

CALLTOWER + WEBEX BY CISCO

Unified Communications Redefined

CallTower Delivers Enterprise-Grade Webex Calling

with global reach, white glove deployment, built in resiliency and value-added services – helping partners win complex deals and deliver flawless customer experiences.

By the Numbers

24+ years of experience
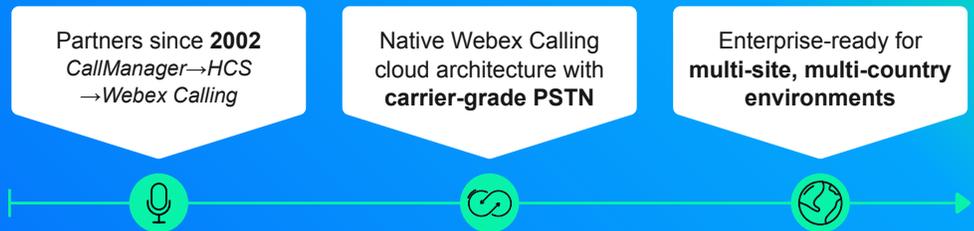
Global in 80 countries

Certified
Cloud Connected PSTN Provider for Webex Calling and Webex Contact Center

Built for Enterprise Voice
Lower Deployment Risk • Faster Cutovers • Enterprise Credibility

CallTower pairs Webex's powerful cloud calling platform with **carrier-grade infrastructure, CCP-certified PSTN, and deep deployment expertise**.

Partners since **2002**
CallManager→HCS →Webex Calling

Native Webex Calling cloud architecture with **carrier-grade PSTN**

Enterprise-ready for **multi-site, multi-country environments**

More Than The Basics
Higher Call Quality • Better Adoption • Long-Term Success

CallTower extends Webex with services and features customers rely on for mission-critical communications:

+ SMS/MMS
+ Webex Go – same # as work
+ Compliance Call Recording

+ Flexible Contact Center Solutions
+ Third party SIP Devices
+ One vendor for licensing and voice services

White-Glove Deployment
Fewer Escalations • Faster Go-Lives • Predictable Outcomes

Webex success depends on expert execution. CallTower handles the heavy lifting:

● Custom Webex Calling configuration and design
● Dedicated project manager

● End-to-end number provisioning and porting
● Admin and end-user training

Resiliency Built In
Always-On Voice • Operational Resilience• Business Continuity

CallTower designs redundancy directly into its voice services to protect customer operations:

○ Failover and backup routing
○ CallTower Connect
○ Alternative endpoints for business continuity