

# UCaaS Solutions

**Enterprise Unified Communications. Fully Managed. Global.**





Since 2002, CallTower has delivered enterprise-grade UCaaS by uniting voice, collaboration, messaging, and mobility under one provider, one invoice, and one support team.

<p><b>80+</b></p> <p>COUNTRIES WITH GLOBAL VOICE</p>	<p><b>30+</b></p> <p>COUNTRIES WITH EMERGENCY SERVICES</p>	<p><b>15</b></p> <p>GEO-REDUNDANT DATA CENTERS</p>	<p><b>24/7</b></p> <p>LIVE SUPPORT 365 DAYS/YEAR</p>	<p><b>4</b></p> <p>LEADING UCAAS PLATFORMS</p>	<p><b>1</b></p> <p>INVOICE AND SUPPORT TEAM</p>
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**Industry Recognition**  
UCaaS Leader, Trusted Globally

- #1 on the 2025 Frost & Sullivan North American UCaaS Radar (6 years)
- Cloud UC Company of the Year (International Elite 100)
- G2 Market Leader
- Channel Futures MSP 501

 <p><b>Microsoft Teams</b></p> <ul style="list-style-type: none"> <li>Operator Connect, Direct Routing, Calling Plans</li> <li>GCC High available</li> <li>Copilot &amp; Teams Premium integrations</li> </ul>	 <p><b>Cisco Webex</b></p> <ul style="list-style-type: none"> <li>Webex Calling, Webex Go, Dedicated Instance</li> <li>Secure global voice &amp; analytics</li> </ul>	 <p><b>Zoom</b></p> <ul style="list-style-type: none"> <li>Zoom Phone &amp; BYOB</li> <li>Enterprise voice, devices, and integrations</li> </ul>	 <p><b>CT Voice</b></p> <ul style="list-style-type: none"> <li>Proprietary CallTower platform</li> <li>Global VoIP for office, remote, and hybrid teams</li> </ul>
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**What's Included**

**GLOBAL VOICE**

- Local numbers worldwide
- Dynamic E911
- Carrier-grade infrastructure

**COMMUNICATIONS & INTEGRATIONS**

- Voice, meetings, messaging, mobility
- SMS/MMS & WhatsApp
- Call recording & analytics
- CRM integrations & fax support

**MOBILITY & DEVICES**

- Teams Mobile (eSIM)
- Webex Go
- Zero-touch device provisioning

**BUSINESS CONTINUITY**

- One-Click Teams failover
- Call rerouting & disaster recovery
- Resilient SIP trunking

**FULLY MANAGED EXPERIENCE**

**Implementation**

- Porting & provisioning
- Call flow design
- White-glove onboarding
- Dedicated project management

**Support**

- 24/7/365 live support
- Dedicated Client Success Manager
- Training, documentation & webinars