



CALLTOWER MICROSOFT TEAMS CALL PATHS

Enterprise Voice, Seamlessly Integrated

CallTower's Microsoft Teams Call Paths transform Teams into a complete communication platform by integrating enterprise-grade telephony directly into Microsoft Teams. Designed for organizations with complex communication requirements (especially highDID environments such as hospitals, schools, call centers, and multisite enterprises) CallTower's Call Paths deliver scalable, reliable calling without the need for a separate phone system.

By the Numbers

15+ years enabling Microsoft voice solutions

Global PSTN coverage across multiple countries

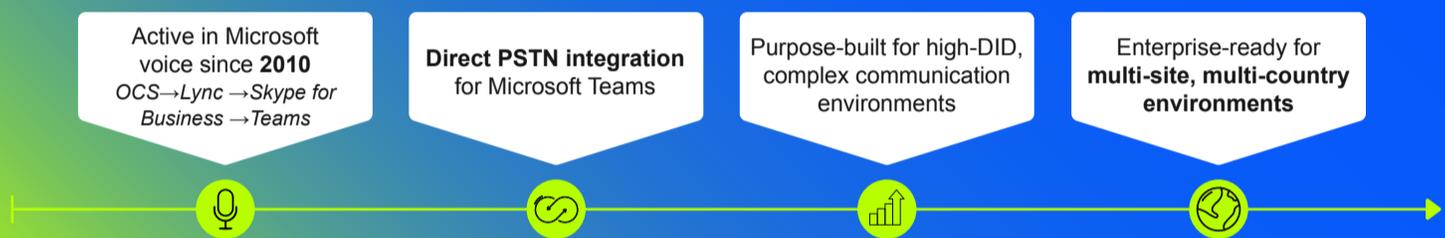
Trusted

provider for enterprise-grade Microsoft Teams voice deployments

Built for Enterprise Voice

Lower Deployment Risk • Faster Migrations • Enterprise Credibility

CallTower's Microsoft Teams Call Paths deliver direct PSTN connectivity within Teams, pairing Microsoft's collaboration platform with carrier-grade voice infrastructure and deep deployment expertise.



More Than The Basics

Higher Call Quality • Better Visibility • Long-Term Success

CallTower extends Microsoft Teams Call Paths with advanced capabilities designed for highdemand environments:

- + Direct PSTN calling inside Microsoft Teams
- + Advanced analytics and call performance insights
- + Scalable DID management for hospitals, schools, and call centers
- + Seamless CRM and workflow integrations

White-Glove Deployment

Fewer Escalations • Faster Go-Lives • Predictable Outcomes

Complex Teams voice environments require expert execution. CallTower manages Microsoft Teams Call Paths end-to-end:

- Custom call path design and configuration
- Global number provisioning and DID scaling
- Dedicated project management
- Admin and enduser training with 24x7x365 expert support

Resiliency Built In

Operational Resilience • Business Continuity • AlwaysOn Voice

CallTower engineers resiliency directly into Teams Call Paths to protect always-on operations:

- Call path failover
- Business continuity during Microsoft or carrier outages
- DID failover to mobile or alternate endpoints

Why CallTower for Microsoft Teams Call Paths

CallTower understands the demands of organizations with intricate communication infrastructures. From hospitals and school districts to highvolume call centers, CallTower's Microsoft Teams Call Paths simplify operations, enhance collaboration, and scale with your organization- backed by proven reliability, customizable solutions, and alwayson expert support.