



# HOSTED CALLTOWER SOLUTIONS

## WHY CALLTOWER?

When it comes to ensuring quality hosted communications services experience truly matters. CallTower is the industry leader with more than a decade of implementing and servicing clients with a 98% customer retention and a 5-star rating in all areas.

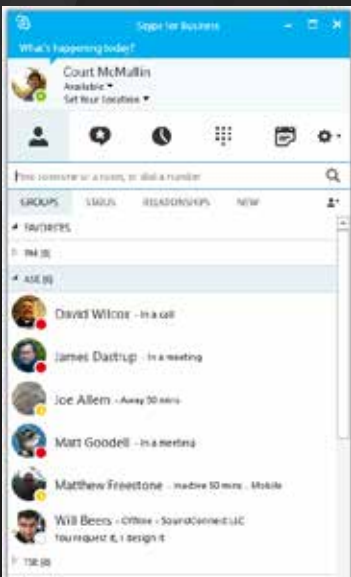
## WHAT OUR CUSTOMERS ARE SAYING

“I sleep better at night knowing that we have a fully redundant hosted phone system that is being monitored and managed by CallTower. CallTower has become an extension of the IT Department and has freed up our time to focus on projects will further the City’s (Delmar City, CA) strategic goals.”

- Emily Bernardo, IT Manager, City of Del Mar

## OUR SOLUTIONS

We provide, integrated and supported industry-leading, cloud-based, unified communications and collaboration services for business customers



### IP VOICE SERVICES

Our hosted offering allows you the freedom to choose the right voice offering that fits your needs best



### CONFERENCING AND COLLABORATION

CallTower offers your business an easy implementation and way to collaborate with your team and customers



### CONTACT CENTER

Perform contact center functions through seamless integration with LiveOps and Clarity Connect



### CALLTOWER CONNECT

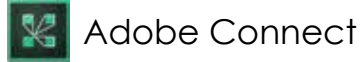
Configuring and managing communication solutions can be cumbersome and frustrating. CallTower Connect simplifies the set-up and management of communication solutions and facilitated within one easy to use web or mobile application

# HOSTED CALLTOWER SOLUTIONS

## OUR PRODUCTS

We enhance our clients' strategic and business operational capabilities by integrating only the best unified communications suite of products.

Products include:



## DEDICATED CUSTOMER SERVICE

Our unmatched implementation and support teams have deployed and supported thousands of users, enabling solutions around the corner and across the globe. All projects receive a designated product manager who secures a seamless implementation and training success plan.

We are here to help! CallTower's support experts are available 24/7/365 via, phone, email and chat.



## LET'S CONNECT

### CallTower Connect

CallTower Connect simplifies the set-up and management of CallTower services facilitated within one easy to use web or mobile application. Manage Cisco, Microsoft Skype for Business, Email and Conferencing solutions interchangeably by user based within a location. **CallTower Connect is the unifier in unified communications.**

### Partner with CallTower and connect your customers to:

- ✔ Hosted Skype for Business Enterprise Voice
- ✔ Office 365 Enterprise
- ✔ Hosted Cisco Solution
- ✔ Web and Video Conferencing
- ✔ Robust Contact Center Solution
- ✔ Domestic & International Expansion
- ✔ US-Based 24x7 Support and much more!